

SEPTEMBER 2022



AERO CREW NEWS

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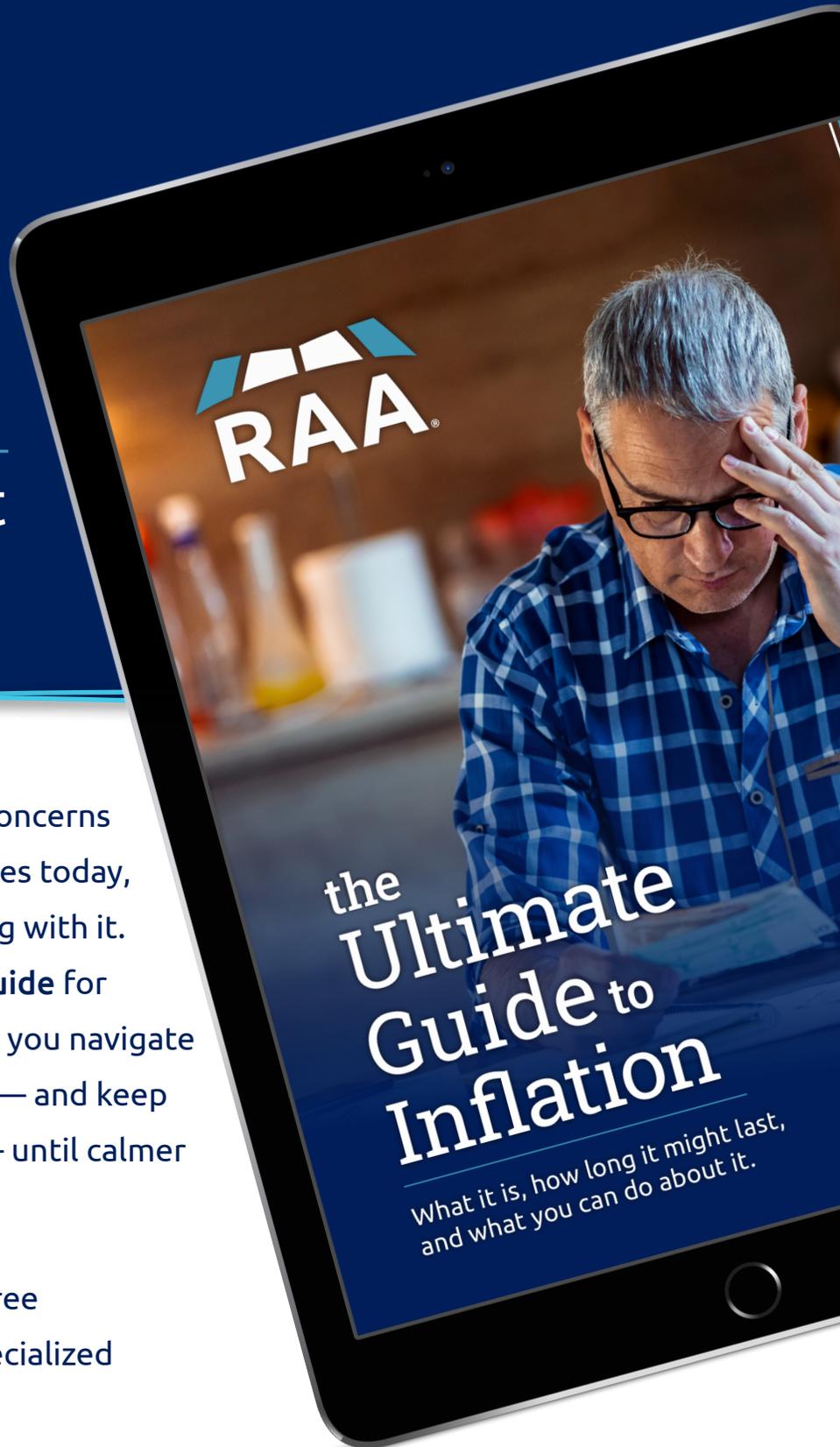


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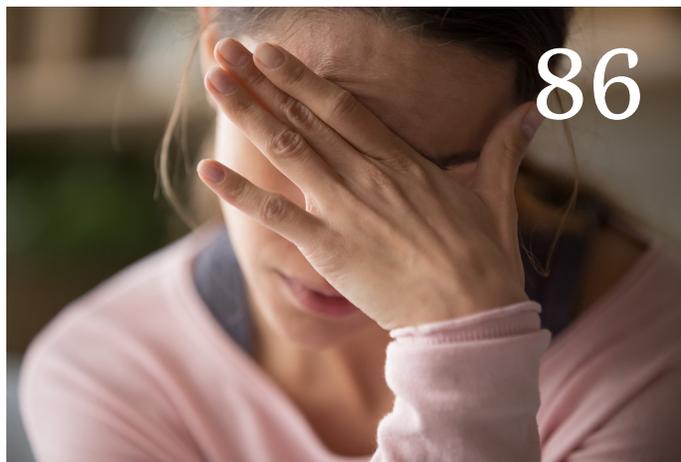
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SEPTEMBER 2022

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Pilot Highlight...

TIM TAYLOR

Sr. Mortgage Loan Originator
Retired Navy
Commercial Airline Pilot
NMLS677644

309-642-0008

Tim.Taylor@myTHL.com



PROFESSIONAL PILOTS OF TOMORROW

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Professional Pilots of Tomorrow is a mentor program comprised of volunteers and designed to assist up-and-coming pilots make informed decisions regarding which regional airline will best suit their needs.

Our aim is to provide confidential, insightful, and unbiased mentoring to pilots by more experience and seasoned professional pilots from the airlines throughout the aviation industry.

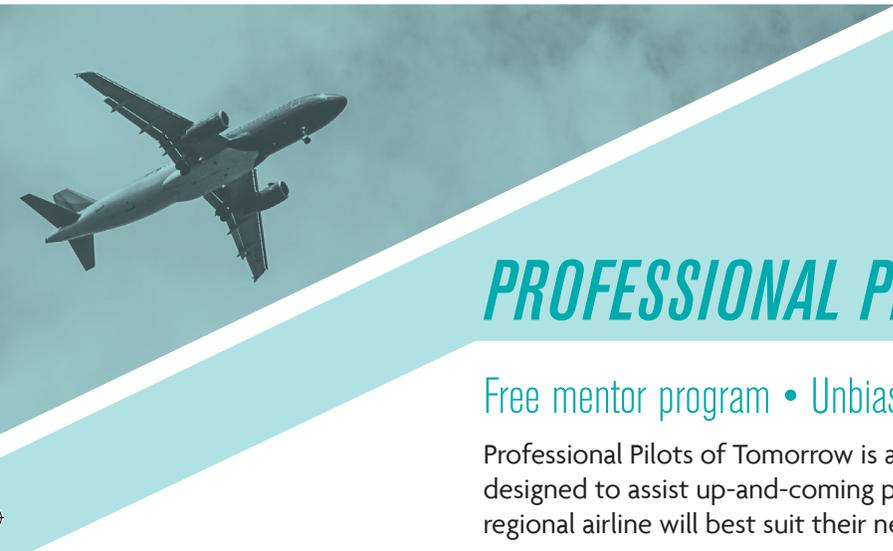
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Dear readers,

This past month, my father, Lt. Col. Delos M. Pieper, passed away. My dad was an amazing person who wore many hats, literally. First, he was a decorated officer of the United States Air Force. In 1969, he received his wings from the Air Force where he flew the EC-3 & later the C-141. He proudly served in Vietnam and Desert Storm.

In 1978 he was hired by Continental Airlines flying the 727 (in the sideways seat). Shortly thereafter, he was furloughed and joined PEOPLExpress in 1982 where he flew the 737. As most of you know, Continental and PEOPLExpress merged in 1987. My father went on to fly the MD-80, Boeing 757/767 and the Boeing 777 for Continental until he retired in 2007. He missed the 'age-65' rule by 10 months, but my father loved flying so much he continued to fly the 777 for Jet Airways for another 2-1/2 years.

It wasn't until after he passed, and I was going through his things that I realized how decorated he was in the Air Force. During his service he received, the Distinguished Flying Cross, Meritorious Service Medal, Air Medal Award, Outstanding Unit Award, Air Force Combat Readiness Medal, National Defense Medal, Southeast Asia Service Medal, Humanitarian Service Medal, and the Desert Storm Medal.

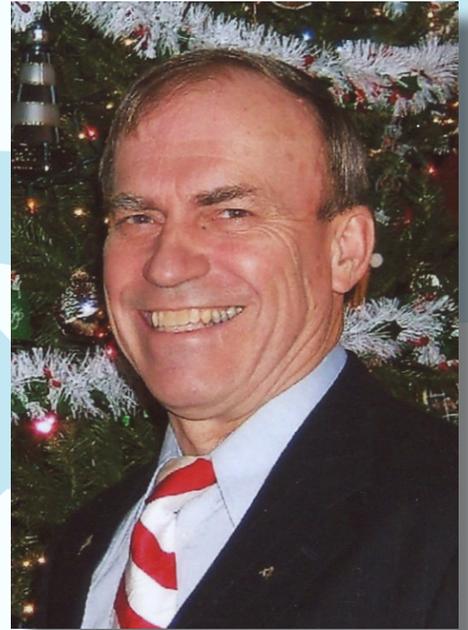
I'd like to dedicate this month's issue to an amazing aviator, an American patriot, the man who inspired me to learn to fly – my father. Though he was the victim of dementia and extreme loss of memory he still remembered how to fly a plane. I invite you to watch his last flight that we arranged for him last fall. [Please click here.](#)

"To fly west, my friend, is a flight we all must take for a final check." – Author unknown.

Fly Safe,

Craig D. Pieper

Craig D. Pieper



About the Publisher ✈

Craig Pieper is the Publisher and Founder of Aero Crew News. Craig obtained his Bachelors of Science in Aeronautical Science, along with a minor in Aviation Weather, from Embry-Riddle Aeronautical University in 2001. Craig is also a First Officer for a major airline with a type rating in the Boeing 737 & Embraer 145 and has logged over 8,000 hours of flying time since his introductory flight on November 14th, 1992.

August 2022

The **FEATURE** article for August brought us an in-depth look at Jet Linx, an innovative Part 135 company that is dedicated to cultivating a pro-pilot culture. For **BAGGAGE**, Reini Thijssen provided us some insight into our exasperation in her piece titled How to Tame Your Impatience. And while we're on the subject of impatience, let's be reminded to be patient as we endure the bear market. Gary Krasnov gave us solid advice in his **MONEY** column. For those who are planning to learn to fly, in **PERSPECTIVES**, John McDermott covered what to consider when choosing an airport for your training. **SQUAL LINES**, by Ajay Raghavendra informed about the perils of summertime thunderstorms. As always, **AVIATOR BULLETINS** were full of industry information and you're encouraged to read through them all, even now. Please send your comments and ideas to info@aerocrewnews.com.

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United to Launch New Platforms for Corporate Customers to Fully Customize and Manage Business Travel Programs

Launching in late 2022, new platform, United for Business Blueprint, to allow corporate customers to design travel programs to include offerings they value most – including United Corporate Preferred status, discounts on leisure travel for employees and more

Airline will also launch new website later this year to make it easier for corporate customers who choose to book their business travel through united.com and the United app to enroll and manage travel

United today announces a new platform that will allow corporate customers to fully customize their business travel program contracts with the airline. This could include higher status in United’s loyalty programs including United Corporate Preferred, the airline’s loyalty program for corporate customers; options to make working while traveling easier, including reserving more spacious seats in Economy Plus® and wi-fi access; and incentives like discounts on leisure travel for employees.

In an innovative shift from discounted airfare being the only option available during the contracting process, customers will now be able to work with a United sales representative to choose from the airline's extensive product catalog to design a program that best fits their business travel needs. With the additional ability to customize these options down to individual flights, travelers and destinations, United is set to be the first airline to offer this level of customization in the contracting process through its new platform, United for Business Blueprint, which is scheduled to launch in late 2022.

“The needs of our customers are changing, and it’s the right time to move beyond the one-size-fits-all contracting model that has become standard across the industry,” said Doreen Burse, senior vice president of worldwide sales for United. ***“United has a best-in-class suite of benefits and services and our customers deserve the opportunity to take advantage of the offerings they value most. The voice of our customers played an essential role in how this new platform was built, and will continue to shape how it evolves in the future.”***

In addition to launching United for Business Blueprint, United will begin rolling out a new website in late 2022 that will make it easier for companies who book business travel on united.com or the United app to enroll in and manage their travel program. The site will have one of the most intuitive sign-up processes in the industry. With just a few clicks, customers can register with United for Business, browse programs and enroll

in an option that best meets their business travel needs. Customers will gain access to a variety of new capabilities, including the ability to easily rebook and exchange travel and view and use future flight credits. Customers will also be able to view reports on travel activity based on money spent or trips taken, with the option to filter based by date of travel, origin, destination and more. New customizable booking and payment settings will also give travel administrators more choice in the payment options and spending guidelines they set for their travelers. The site was designed with small businesses in mind but will also bring great value to larger organizations that book their business travel through united.com or the United app.

United will preview the new platforms at this year's Global Travel Business Association (GBTA) Convention in San Diego on August 14, 2022. Companies interested in learning more can visit the United for Business team at GBTA Booth 2325.



Boeing 787-8 Deliveries Resume

American received its first Boeing 787-8 aircraft this year and its first since April 2021. The aircraft, with U.S. Registration No. N880BJ, was delivered from Charleston, South Carolina, and is expected to enter commercial service in the coming weeks. Including this delivery, American currently has 47 active 787 family aircraft in its fleet with an additional 42 on order. We appreciate the work done by the Federal Aviation Administration and Boeing during the review process.



Wheels down

On August 10, American received its first Boeing 787-8 aircraft this year and its first since April 2021. The aircraft, with registration number N880BJ, was delivered from Charleston, South Carolina, and is expected to enter commercial service in the coming weeks. Including this delivery, American currently has 47 active 787 family aircraft in its fleet with an additional 42 on order.

Customer comforts

American's fleet of 787 family aircraft comfortably connect up to 285 customers with destinations around the world.

Boeing 787-8

234 seats

Cabin	Seat count	Seat pitch	Seat width
Flagship® Business	20	Lie-flat	21"
Premium Economy	28	38"	18.5"
Main Cabin Extra	48	35 - 36"	17.2"
Main Cabin	138	31"	16.2 - 18.1"

Boeing 787-9

285 seats

Cabin	Seat count	Seat pitch	Seat width
Flagship® Business	30	Lie-flat	21"
Premium Economy	21	38"	19"
Main Cabin Extra	34	35"	17.2"
Main Cabin	200	31"	16.2 - 17.2"



General Electric
GEnx-1B engines



High-speed WiFi



Seatback
entertainment



AC/USB power

By the numbers

With today's delivery, American has 25 787-8 and 22 787-9 aircraft in service, with an additional 42 787 family aircraft expected to be delivered.

787 aircraft in the coming years



A commitment to the environment



11.3 year average

American has the youngest fleet among U.S. network carriers, with an average age of 11.3 years. At the end of 2021, **55% of American's mainline fleet was 10 years old or less.**



\$24 billion

Since 2013, American has invested more than \$24 billion in modernizing our fleet by taking delivery of more than **600 new aircraft.**



20.1% fuel efficiency

New 787 family aircraft are **20.1% more fuel efficient than the planes they replace.**



670 retired aircraft

Over the same period, we retired 670 older, less fuel efficient planes through the end of **2021.**



American Airlines Admirals Club Lounges Are About to Get Really Dreamy

Multiyear project kicks off at Ronald Reagan Washington National Airport

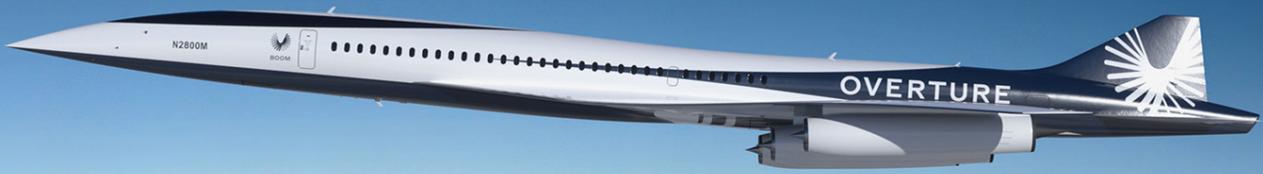
American Airlines is taking the ability to relax and unwind during travel to the next level through the redesign of its Admirals Club lounges across the United States. Customers will first experience the new look of the design at Ronald Reagan Washington National Airport (DCA) this fall. The club's opening will signal the start of a reimagined premium Admirals Club design for the largest airline in the world.

“The new Admirals Club interior design is inspired by our customers, who tell us that their favorite aspect of visiting our lounges is feeling like they’re ‘coming home,’” said Clarissa Sebastian, Managing Director of Premium Customer Experience & Onboard Products. ***“This design is the culmination of a partnership between American and an award-winning architectural firm well known for their designs in the hospitality space. Each element was thoughtfully developed to create an environment of calm, with natural woods and open spaces, so our customers can relax and feel their best as they prepare for their flight.”***

Chicago-based [DMAC Architecture & Interiors](#) created a unique vision for American. When customers step inside, they will be welcomed by signature brand elements and references from local landscapes and landmarks that tell the story of each city and create a sense of place. Wellness will uniquely shine through selective design elements that set a tone of calm and familiarity. Sustainability is also built into the new design in intentional ways, such as branded elements made of renewable American walnut in every lounge.

“Our focus in working with American is to create a meaningful environment for guests to experience the airline’s inspirational brand and airport lounge in a fresh, new way,” comments Dwayne MacEwen, Founder and Principal of DMAC Architecture & Interiors. ***“Lounges will include a collection of thoughtfully designed memorable spaces, with opportunities for guests to engage, retreat and rejuvenate. The new design of the Admirals Club lounges offers a bespoke hospitality experience in which every detail is curated for guests to feel cared for at each touch point during their visit.”***

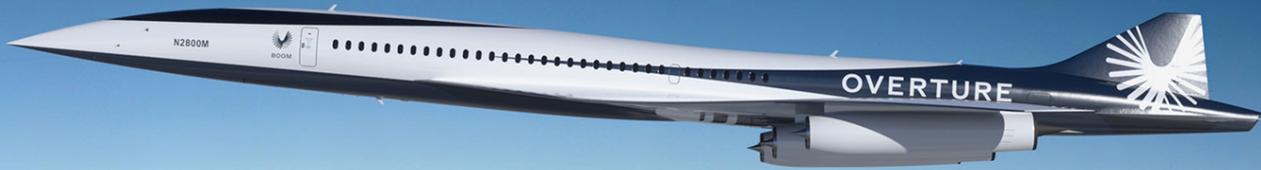
Admirals Club lounges currently in the works include Newark Liberty International Airport (EWR), Austin-Bergstrom International Airport (AUS) and Denver International Airport (DEN), which will also feature the reimagined new design.



American Airlines Announces Agreement to Purchase Boom Supersonic Overture Aircraft, Places Deposit on 20 Overtures^o

American, the world's largest airline, poised to have the world's largest supersonic fleet with new Boom Supersonic aircraft

American Airlines and Boom Supersonic today announced the airline's agreement to purchase up to 20 Overture aircraft, with an option for an additional 40. American has paid a non-refundable deposit on the initial 20 aircraft. Overture is expected to carry passengers at twice the speed of today's fastest commercial aircraft.



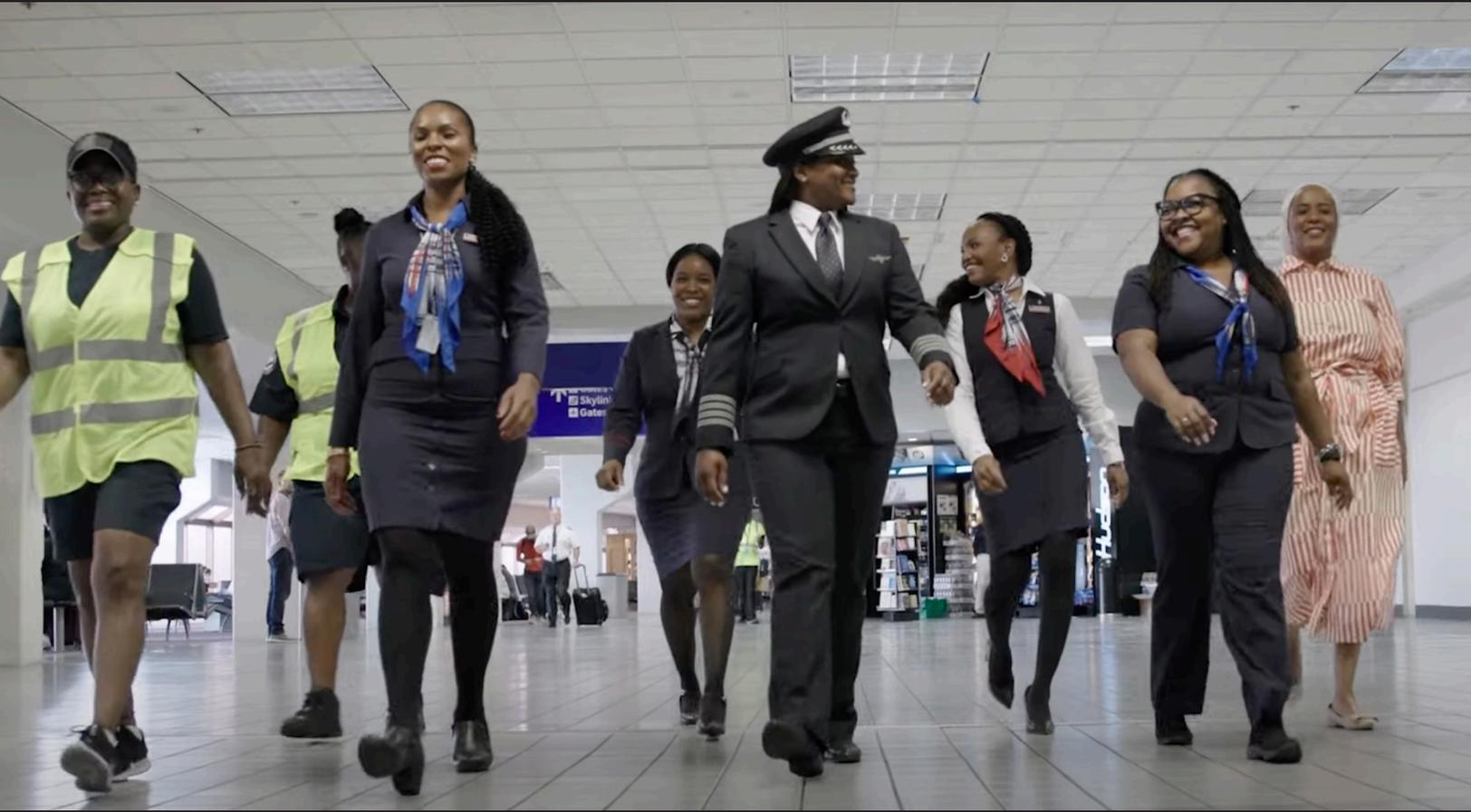
Boom Supersonic’s Overture would introduce an important new speed advantage to American’s fleet, which is currently the simplest, youngest and most efficient among U.S. network carriers. Under the terms of the agreement, Boom must meet industry-standard operating, performance and safety requirements as well as American’s other customary conditions before delivery of any Overtures.

“Looking to the future, supersonic travel will be an important part of our ability to deliver for our customers,” said Derek Kerr, American’s Chief Financial Officer. ***“We are excited about how Boom will shape the future of travel both for our company and our customers.”***

Overture is being designed to carry 65 to 80 passengers at Mach 1.7 over water — or twice the speed of today’s fastest commercial aircraft — with a range of 4,250 nautical miles. Optimized for speed, safety and sustainability, Overture is also being designed to fly more than 600 routes around the world in as little as half the time. Flying from Miami to London in just under five hours and Los Angeles to Honolulu in three hours are among the many possibilities.

“We are proud to share our vision of a more connected and sustainable world with American Airlines,” said Blake Scholl, Founder and CEO of Boom. ***“We believe Overture can help American deepen its competitive advantage on network, loyalty and overall airline preference through the paradigm-changing benefits of cutting travel times in half.”***

In July, Boom revealed the final production design of Overture, which is slated to roll out in 2025 and carry its first passengers by 2029.



Empowering Women in the Skies

American Airlines Flight Operated by an All-Black Female Crew in Honor of Bessie Coleman

American Airlines hosted the Bessie Coleman Aviation All-Stars tour to celebrate the 100th anniversary of the first Black woman to earn a pilot's license in 1921. She bravely broke down barriers within the world of aviation and paved the path for many to follow.

To honor her legacy, American hosted Gigi Coleman, Bessie’s great niece, on a flight from Dallas-Fort Worth to Phoenix. The flight was operated by an all-Black Female crew — from the pilots and Flight Attendants to the Cargo team members and the aviation maintenance technician.

American is being intentional in its efforts to diversify the flight deck. Black women have been notably underrepresented in the aviation industry, especially as pilots, representing less than 1% in the commercial airline industry. Through the American Airlines Cadet Academy, the airline is committed to expanding awareness of and increasing accessibility to the pilot career within diverse communities.

The historic flight crew

Beth Powell

Pilot, Boeing 737 Captain

Charlene Shortte

Pilot, Boeing 737 First Officer

Cheryl Gaymon

Flight Attendant

Mary Roberson

Flight Attendant

Vanessa Bennett

Flight Attendant

Breana James

Flight Attendant

Sharron Brooks

Ramp Crew Chief

Nicole White

Ramp Crew Chief

Melissa Simpson

Ramp Crew Chief

Maya Matthews

Fleet Service Agent

Natasha Williams

Fleet Service Agent

Alisha Bates

Fleet Service Agent

Christina Thornton

Fleet Service Agent

Deanna Price

Fleet Service Agent

Samara Brown
Fleet Service Agent

Davena Heard
Fleet Service Agent

Candis Briggs
Fleet Service Agent

Latoya Cooper
Fleet Service Agent

Patricia Milfort
Manager on Duty, Customer Operations

Tiki Walker
Customer Service Manager

Tracy Brown
Customer Service Agent

Valerie Major
Customer Service Agent

Denise Ashford
Customer Service Agent

Wendy Johnson
Customer Service Agent

Arlene Law
Customer Service Coordinator

Lynette Daniels Moody
Customer Service Coordinator

Lillie Hayes
Customer Service Coordinator

Kacy Stevenson
Customer Service Coordinator

Muje Abdul-Qadir
Control Center Coordinator

Pamela Calton
Aviation Maintenance Technician

Crystal Tochi McDaniel
Duty Manager, Cargo Services

Audrey Van Hook
Cargo Crew Chief

Sandra Butler
Cargo Crew Chief

Jessika Mejia
Premium Guest Services Representative

Veronda Butler
Senior Manager, Premium Guest Services

Tracie Hunter
Training and Development Instructional Designer

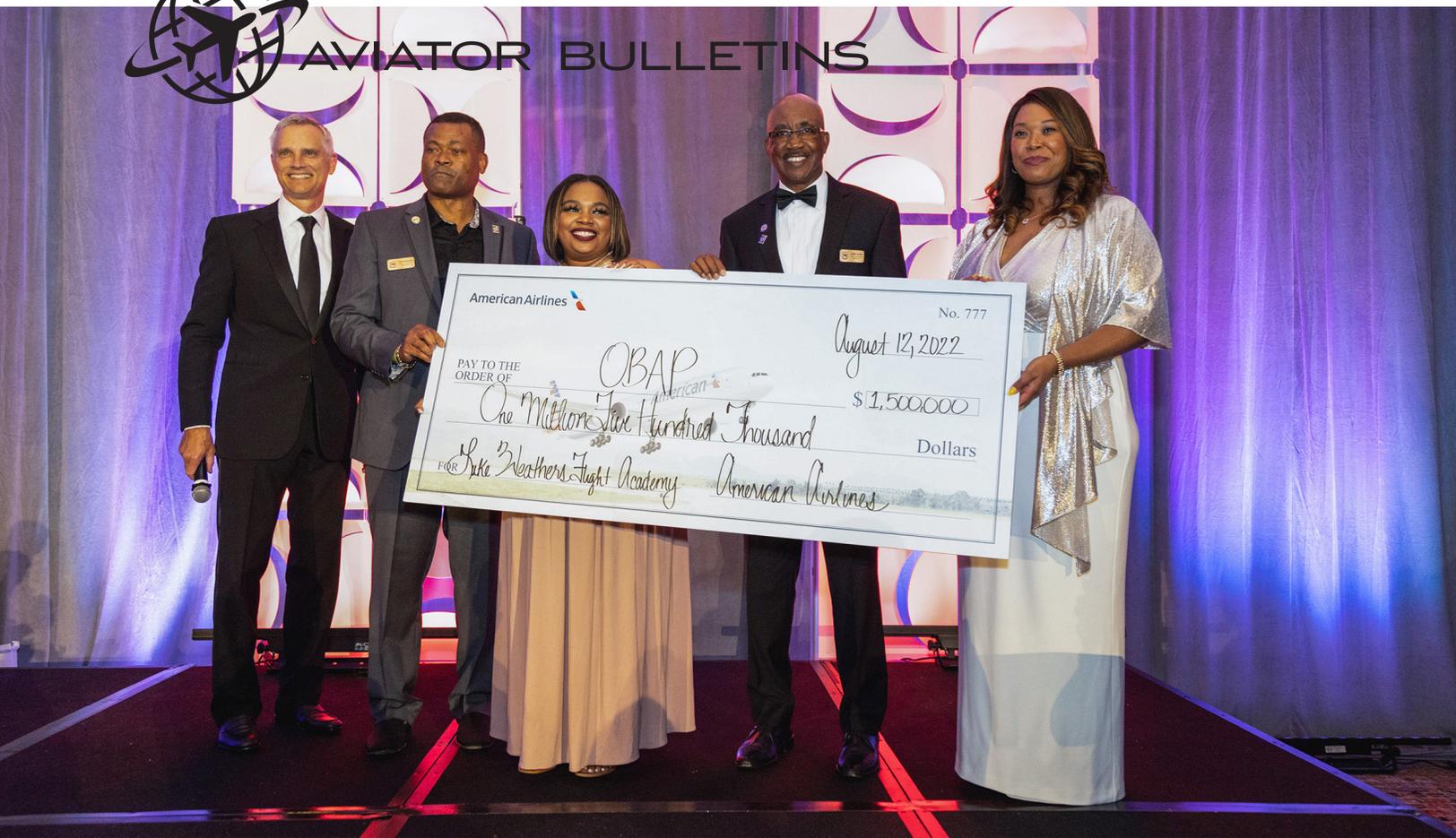


Photo provided by the Organization of Black Aerospace Professionals

American Airlines Continues its Efforts to Diversify the Flight Deck With a \$1.5 Million Donation to the Organization of Black Aerospace Professionals

- American will provide \$750,000 as a resource grant and \$250,000 for scholarships to OBAP's Luke Weathers Flight Academy
- An additional \$250,000 per year over the next two years will be provided for scholarships
- American Airlines extended job offers to 45 diverse aviators at OBAPs 46th Annual Conference

American Airlines announced a donation of \$1.5 million to the [Organization of Black Aerospace Professionals \(OBAP\)](#) Luke Weathers Flight Academy during the organization's 46th annual conference, held Aug. 10–12. American served as the title sponsor of OBAPs 46th annual conference, which included several notable industry speakers, aerospace professional development workshops and networking opportunities.

“Our strength lies in having a team, especially pilots, that represent the diverse communities we serve,” said American CEO Robert Isom. ***“We must expose young people to careers in aviation, provide relief to financial barriers and increase the number of underrepresented minority pilots on the flight deck.”***

The contribution will provide resource grants and scholarships to the Lieutenant Colonel Luke Weathers Flight Academy to recruit and train pilots with diverse backgrounds and support the airline’s efforts to help the industry diversify the flight deck.

“The Luke Weathers Flight Academy is a one-of-a-kind training ground where students of all backgrounds, especially aspiring pilots of color, can receive the training, support and mentorship pivotal to their success in the pilot profession,” said Ret. Captain and Co-Director of the Luke Weathers Flight Academy, Albert Glenn. ***“American’s support will only amplify our ability to prepare more aviators for successful careers.”***

The conference also featured a career exhibit hall where qualified pilots were able to interview with dozens of participating carriers, including American, who extended job offers to 45 diverse aviators. American was the only mainline carrier to extend job offers to pilots at this year’s conference.

Providing students access to the aviation industry

American has been working with community organizations to help foster access to aviation. To help introduce youth to a variety of career opportunities, American hosted more than 150 students systemwide at its facilities throughout the summer as a part of [OBAP’s Aerospace Career Education \(ACE\) Academy](#). The Academy provides hands-on experience on the fundamentals of aerodynamics in fun, innovative ways for middle and high school students.



In July, American flew nearly 100 young aviation enthusiasts on a private charter from Chicago to Oshkosh, Wisconsin, for the annual EAA AirVenture. Students spent the day trying out flight simulators, learning more about different careers in aviation, and exploring various aircraft at the largest airshow in the world.

The flight was serviced by an all-Black flight crew including Captain David Ricketts, OBAP member and mentor to many up-and-coming pilots.

“I joined OBAP over 25 years ago, at a time when I was finding my way as a pilot and there weren’t many people who looked like me,” Captain David Ricketts said. ***“And now, I am grateful to be on the other side where I can use my platform to mentor diverse youth to be successful pilots.”***

American announced the creation of the [Elise Eberwein American Airlines Pilot Scholarship](#) earlier this summer in honor of the executive leader devoted to our team members and creating a workforce that mirrors the communities the airline serves. The scholarship commits \$1 million over the next 10 years to further the airline’s extensive efforts to increase and diversify the pilot ranks.

The donations are intended to help relieve financial barriers, increase the number of underrepresented minority professionals, engineers and scientists, and ensure the future of aviation is diverse by exposing young people to careers in aviation.

Further, the [American Airlines Cadet Academy](#), established in 2018, helps bridge the gap between a future pilot’s dreams and reality by not only connecting with flight schools, but by connecting prospective pilots with financing and mentoring opportunities for the journey ahead. It’s the only program of its kind with two financial partnerships dedicated to supporting cadets and increasing the accessibility of the profession for prospective pilots.





Delta adds second Seoul service in December, complementing existing daily operation

Delta Air Lines will increase the frequency of its nonstop service between Seattle-Tacoma International Airport and Seoul-Incheon International Airport with the addition of three-times-per-week service effective Dec. 13. The new service will complement Delta's existing daily operations and Joint Venture partner Korean Air's five-times-weekly service, bringing the total frequency to 15 flights a week.

Delta's Seoul services will operate on the latest Airbus 330-900neo aircraft, featuring Delta One suites, Delta Premium Select, Delta Comfort+ and Main Cabin services. The added service will also provide new time channel option for customers connecting to Asia via Incheon, the joint venture's hub.

“Korea travel demand has strongly rebounded since the reopening in April, leading recovery in Asia,” said Matteo Curcio, Delta’s Vice President - Asia Pacific. ***“With our increased flights between Incheon and Seattle, more passengers will be able to enjoy our best-in-class travel experience during the winter travel season.”***

Delta is Seattle’s largest global airline and serves more international destinations than any other carrier, offering more than 130 daily departures to nearly 50 destinations across the globe. The Seattle-Tacoma International Airport recently opened a new, stunning 450,000-square-foot International Arrivals Facility (IAF) in May, offering customers a faster, more comfortable experience, with enhanced technologies for faster passport check clearance and reducing the average customer connection time by about 15 minutes.

Delta schedule* for Incheon (ICN) – Seattle (SEA) flights from Dec. 13, 2022:

Flight	Departs	Arrives	Operating Day	Aircraft
DL197 KE5020	SEA 11:40am	ICN 4:15pm next day	Daily	A330-900neo
DL196 KE5019	ICN 8:05pm	SEA 1:30pm same day	Daily	A330-900neo
DL251	SEA 11:45pm	ICN 5:00am 2 days later	Tue, Thu and Sat	A330-900neo
DL250	ICN 12:30pm	SEA 6:10am same day	Wed, Fri and Sun	A330-900neo

*Subject to government approval

Delta’s operations from Atlanta and Detroit to Incheon have resumed daily service as of Aug. 2, and Minneapolis service will return on Oct. 29. With the additional frequency from Seattle in December, Delta will increase the capacity on the U.S.-Korea network by 10% compared with 2019.



For 4th year, Delta named top US airline by The Points Guy

Delta Air Lines has been named the best U.S. airline by [The Points Guy](#) for the fourth year running, with the online travel platform noting Delta's excellence in on-time reliability from April 2021 to March 2022, a customer-centered experience and an extensive global network.

"Delta was by far the No. 1," TPG founder and CEO Brian Kelly said Wednesday on ***"CBS Mornings."*** Delta scored 70.43 out of 100, nearly 10 points ahead of No. 2 Southwest and No. 3 United.

The Points Guy's editorial team reviewed published airline policies and real-time reports between April 1, 2021, and March 31, 2022, in its data-focused analysis of reliability, experience, loyalty and costs and reach. This is the latest [award](#) for Delta, which also was recognized Tuesday for having one of the industry's best travel reward programs by U.S. News & World Report. The airline also has been recognized by [The Wall Street Journal](#), the U.S. Department of Transportation and Wallethub for its reliability and operational performance in 2021.

“While some airlines just compete on price, it was clear to the editors at TPG that Delta continues to invest in passengers from the curb, to the lounge, to the gate and all the way to baggage claim — and passengers were willing to even pay a premium for this service,” said Nick Ewen, TPG’s director of content. ***“Our staff flies thousands of flights a year and confirms what the data shows: Delta once again provided an experience above the rest of the U.S. airline industry.”***

Delta has made many schedule and operational changes since the beginning of the summer to restore the world-class reliability that customers deserve and have come to expect. The airline’s mainline reliability in July was better than May and June, with less than one-third the number of cancellations.

The airline also has continued to invest in a best-in-class customer journey from the curb to baggage claim, with technology and innovation supporting an increasingly well-being-driven experience.

“The resilience of the Delta people and our spirit of innovation continue to lead the way,” said Allison Ausband, Delta E.V.P. and Chief Customer Experience Officer. ***“We are laser-focused on ensuring the travel journey is as stress-free, hands-free and seamless as possible for our customers.”***

AIRPORTS OF THE FUTURE

Creating an ever more modern airport experience is one of ways Delta is making travel more personalized, seamless and premium for customers.

- [Digital ID](#): In October, Delta launched a new facial recognition-enabled experience in Atlanta and Detroit, providing hands- and device-free convenience for travelers from curb to gate.
- [PARALLEL REALITY™](#): In June, Delta unveiled [groundbreaking PARALLEL REALITY™ technology](#) that creates a more personalized, clutter-free experience navigating the airport. [First debuted at CES](#) in 2020, the experience allows up to 100 customers to each see personalized flight information tailored to their unique trip on a single, shared digital screen, simplifying their journey through the airport at a glance.
- [LAX](#): The joint \$2.3 billion investment at LAX modernizes and upgrades one of the airline’s key global hubs. The first phase this multi-year terminal transformation project opened in April, featuring a soaring new check-in facility, security checkpoint and baggage claim.

- [LaGuardia](#): Delta has invested \$4 billion to consolidate Terminals C and D into a brand-new, state-of-the-art terminal facility that opened to customers in June. The second of four new concourses opened at the same time. The terminal spans 1.3 million square feet and will feature 37 gates across four concourses in its end state.

DELTA SKY CLUB ENHANCEMENTS

- In addition to opening stunning new Delta Sky Clubs at LAX and LaGuardia to complement multi-billion-dollar terminal improvements unveiled at these hubs this year, Delta has also reimagined the [Delta Sky Club at Nashville International Airport \(BNA\)](#). In June, the airline put the finishing touches on an upgrade that reflects the city's growing prominence as a tourist and conference destination, and one that will further cement Delta's reputation as Nashville's premium airline.
- In July, Delta celebrated the opening of a new Delta Sky Club at Toyko's Haneda Airport, the only one operated by a U.S. airline, and a luxurious addition featuring regional specialties as Japan gradually eases pandemic-era restrictions and welcomes business and leisure travelers alike.

AN EARTH-FRIENDLY FOCUS

Delta began 2022 introducing more sustainable in-flight offerings, such as the [premium amenity kits](#) for Delta One customers produced in partnership with Someone Somewhere.

- Delta's partnership with Someone Somewhere has already generated jobs for over 250 people in five of Mexico's most vulnerable states. Delta customers can meet the artisan who created their amenity kit and even send them a note by scanning a QR code on the kit's label.
- Alongside the amenity kits, Delta introduced [recycled bedding, reusable and biodegradable service ware and premium canned wine](#). Together, the products will reduce onboard single-use plastic consumption by approximately 4.9 million pounds per year – that's roughly the weight of 1,500 standard-sized cars – and significantly increase Delta's support of minority- and women-run businesses.



Delta adds service to Las Vegas from 19 global cities for CES 2023

Calling all tech enthusiasts: Delta will offer additional flights from 16 U.S. cities and three of its international hubs to Las Vegas for CES® 2023 — the most influential tech event in the world. The nearly 320 inbound and outbound flights account for an approximately 50% seat increase over the regular Las Vegas schedule in January.

Delta will add approximately 23,000 seats* to and from LAS January 3-4 and January 7-9, 2023, including more than 5,800 seats* in Delta’s four premium cabins.

“From sports championships to major industry milestones, Delta consistently works to meet our customers’ demand to attend the world’s biggest events by adding more seats and flights,” said Joe Esposito, S.V.P. Network Planning. ***“After two years of virtual programming, we know CES attendees are looking forward to connecting in person, and the Delta team is excited to get them to and from Las Vegas safely and reliably, with the world-class service for which we’re known.”***

Domestically, Delta will operate additional flights to Las Vegas on inbound and outbound conference days from eight of its U.S. hubs. Additionally, the airline will fly nonstop from locations like Austin, Texas; Fort Lauderdale and Orlando, Florida; Orange County, California; and San Diego and San Jose, California — cities that Delta does not otherwise serve nonstop to Las Vegas.

International fliers will have daily service options on Delta and Delta partner-operated flights from Amsterdam, London, Paris, Incheon and Mexico City. All Delta-operated international flights will feature four product experiences: Delta One, Delta Premium Select, Delta Comfort+ and Main Cabin.

Customers on these added flights will also have access to onboard in-flight Wi-Fi alongside Delta’s best-in-class seatback entertainment on Delta Studio. Customers will also enjoy refreshed premium food and beverage options from small businesses, suppliers from across the globe, and woman- and LGBTQ+-led brands.

Delta has continued to invest in a best-in-class customer journey from the curb to baggage claim and was recently named The Points Guy’s top U.S. airline for the fourth year in a row, with the online travel platform noting Delta’s excellence in on-time reliability, a customer-centered experience and an extensive global network.

***Seats out for sale for 01/03/23-01/04/23 and 01/07/23-01/09/23 vs. the remainder of January 2023.**

City	Tues., Jan. 3	Wed., Jan. 4	Sat., Jan. 7	Sun., Jan. 8	Mon, Jan. 9
ATL	10	10	10	10	10
BOS	2	3	3	3	3
DTW	5	6	6	6	6
JFK	4	8	8	8	8
LAX	8	8	8	8	8
MSP	7	7	7	7	7
SEA	7	7	7	7	7
SLC	7	7	7	7	7
CVG	1	1	1	1	1
RDU	2	2	2	2	2
AUS	1	1	1	1	-
FLL	1	1	1	1	-
MCO	1	1	1	1	-
SAN	1	1	1	1	-
SJC	1	1	1	1	-
SNA	1	1	1	1	-
AMS	1	1	-	1	1
CDG	1	1	-	1	1
ICN	1	1	-	1	1



Mesa Pilots Achieve Industry-Leading Pay Rates

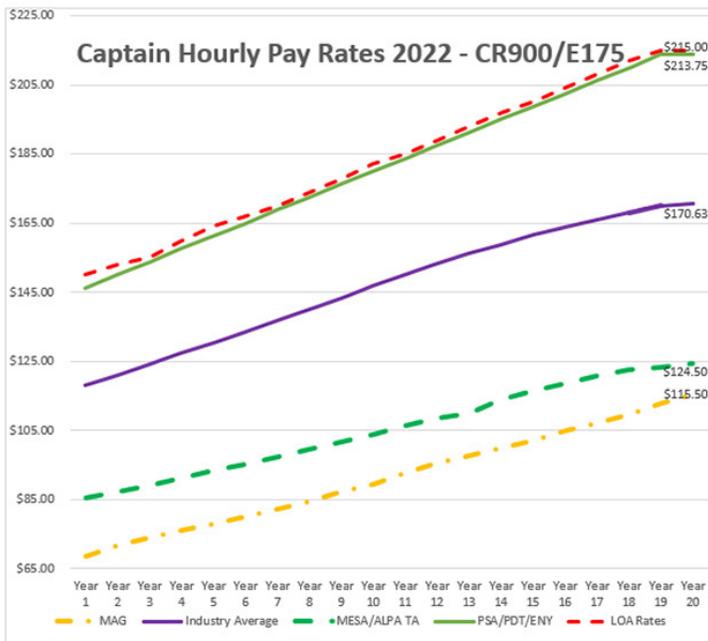
The pilots of Mesa Airlines, represented by the Air Line Pilots Association, Int'l (ALPA), secured industry-leading pay rates with Letter of Agreement (LOA) 8.

“With strong competition in the regional industry, today’s LOA offers the compensation Mesa needs to remain competitive and attract and retain experienced, qualified pilots,” said Capt. Chris Gill, Mesa ALPA Master Executive Council chair. *“We’re happy to see management and our partners recognize the value of Mesa pilots.”*

Mesa pilots are still engaged in Section 6 negotiations under the Railway Labor Act to address other areas of the contract, but this week’s agreement reflects an overall hourly rate pay increase of nearly 118 percent for first-year captains and 172 percent for new-hire first officers.

The following pay rates will go into effect September 15, 2022:

- CRJ 900/E175 first-year captain pay starting at \$150/hour
- CRJ 900/E175 first-year first officer pay starting at \$100/hour
- CRJ 900/E175 20-year captain pay at \$215/hour
- CRJ 900/E175 5-year to 10-year first officer pay at \$110
- 1% pay increase in 2023 and 2024



ALPA has long advocated for permanent changes to salaries and work rules, warning that without these changes, pilots would continue to leave for airlines that offer better pay, working conditions, and career opportunities. Regional airlines that have taken positive steps to improve pilot contracts have been able to attract highly qualified candidates.

Founded in 1931, ALPA is the world’s largest airline pilot union, representing more than 66,000 pilots at 41 airlines in the United States and Canada. Visit our website at www.alpa.org or follow us on Twitter @ALPAPilots.

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Fund Flight Training,
Private through ATP,
Promote Diversity.

SUPPORT!

Military, Transgender,
General Aviation,
Women, Students,
Flight Attendants,
Family.



SOCIAL NETWORKING!

Make new friends,
Meet LGBT Pilots,
Coordinate Fly-ins,
Make Connections,
Find a Flying Job.

CHAPTERS!

Connect with local
LGBT Pilots &
Aviation Enthusiasts,
Hangar Parties, Meet and
Greets, Shared Flying
Expenses, and more.



RESOURCES!

Member Directory,
Web Forum,
Aeromedical Assistance,
Flight Instructor Directory,
Job Search.

EVENTS!

Annual Palm Springs
and Provincetown Galas,
NGPA Industry Expos,
Pride Festivals,
and Fly-ins.



VOLUNTEER!

Outreach, Mentoring,
Events, Fundraising,
Organizing, Program
Development.

PUBLICATIONS!

NGPA Contrails Magazine,
Monthly NavEgaytor
Newsletter.



ADVOCACY!

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Transgender support,
Discrimination Tracking,
Industry Outreach,
Training.

ENCOURAGE

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pursue their dreams in
aviation.

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of the LGBT aviation
community through
advocacy and outreach.

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safety through training,
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network for the LGBT
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New FAA Data Shows U.S. Pilot Production Remains Strong

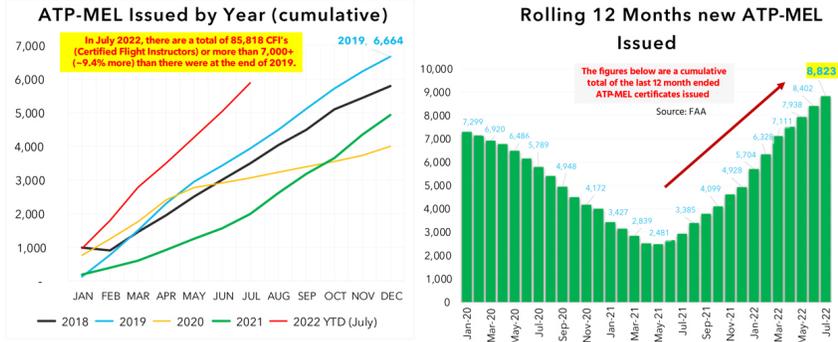
A LPA Analysis Finds Largest Carriers Have More Pilots and Conduct Less Flying Than Pre-Pandemic

Pushing back on the erroneous claim that the United States is experiencing a shortage of pilots, the Air Line Pilots Association, Int'l (ALPA) today released updated data from the Federal Aviation Administration (FAA) that shows 8,823 newly certificated commercial pilots have been produced in the last 12 months. ALPA also released an analysis that showed the union's seven largest passenger carriers have more pilots and conduct less flying than they did before the pandemic, offering further evidence that pilot availability is strong and the debate about supply is really an attempt by some airlines to divert attention away from their operational mismanagement.

“Once again, the data demonstrates that the United States is producing a record number of pilots. However, there are still some in the industry that continue to mislead the public about pilot supply to cover up bad business decisions and their attempts to negatively impact aviation

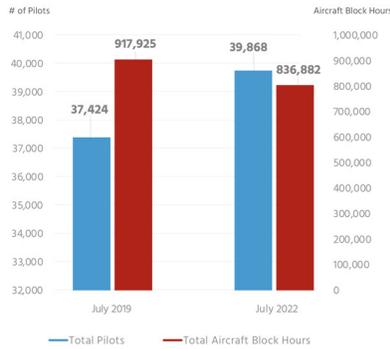
safety,” said ALPA president Capt. Joe DePete. “Rather than focusing on trying to avoid proven aviation safety regulations, these airlines should instead **follow ALPA’s lead and promote one level of safety across the industry. ALPA is prepared to work with any stakeholder to ensure we are attracting and retaining the best and the brightest to the piloting profession—and we are determined to make certain that any effort to shortcut safety fails.”**

FACT: 8,823 NEW ATP-MELs ISSUED IN THE LAST 12 MONTHS
 1,500+ more than same period pre-COVID (7,299) and 2,100+ more than all 2019 (6,664)



In addition to the updated FAA pilot-supply data, ALPA’s Economic and Financial Analysis team looked at the number of pilots currently employed by the Association’s seven largest all-passenger carriers and, while the airlines are operating 8.8 percent fewer block hours today than they did prior to the start of the pandemic, they have 6.5 percent more pilots now.

FACT: Largest ALPA Passenger Carriers Employ More Pilots, Fly Fewer Hours Than Pre-Pandemic



Updated August 2022
 Notes: Data for Alaska, Delta, Frontier, Hawaiian, JetBlue, Spirit, and United
 Sources: OAG schedule load data July 31, 2022 and ALPA Membership database

#MoreThanReady

“That facts are clear: there are more than enough qualified pilots available to fly for the right opportunity while continuing to protect the strong safety system that has made our nation the gold standard of aviation,” added DePete. **“Last week, we marked the 12-year anniversary of the passage of one of the most effective aviation safety laws ever enacted, and our pilots remain resolute in our defense of the highest standards for professional aviators.”**

Founded in 1931, ALPA is the world’s largest pilot union, representing more than 64,000 pilots at 39 airlines in the United States and Canada. Visit the ALPA website at alpa.org or follow us on Twitter @ALPAPilots and @ALPACanada.



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For Informational Purposes
AIR LINE PILOTS ASSOCIATION
Affiliated with the AFL-CIO

ALPA Adds Twelfth Pilot Group Since 2019 to World's Largest Pilots Union

The National Mediation Board recently certified the Air Line Pilots Association, Int'l (ALPA) as the union representative for Breeze Airways pilots, making it the twelfth pilot group to join ALPA since 2019.

“The labor movement is ascendant, and ALPA is leading the way in organizing and representing pilots as we emerge from the pandemic,” said Capt. Joe DePete, ALPA president. ***“We are very pleased to welcome the pilots at Breeze Airways and look forward to adding even more skilled aviators to our growing ranks. Frontline workers helped keep the aviation industry afloat during the global public health crisis, and we are now calling on managements to recognize—and respect—their contributions. Today, our union is stronger, and tomorrow it will be even more so.”***

Friday's certification is the culmination of a multiyear effort to provide representation for airline pilots across the United States and Canada. Since 2019, ALPA has welcomed more than 1,900 pilots from PAL Airlines, Air Borealis, Perimeter Aviation, Morningstar Air Express, PAL Aerospace, Amerijet International, Cargojet, Flair, Western Global, Ravn Alaska, iAero, and now Breeze Airways. Through ALPA representation, these pilots will now have access to the professional resources needed to help negotiate a contract that includes enhanced work rules and benefits that reflect their needs.

“Our strength is in our numbers—and I have made it a top priority to increase the number of pilots we represent to further advance the collective interests of professional pilots in North America,” DePete said. ***“We saw during the pandemic what happens when labor is unified and speaks with one voice, and we intend to remain united.”***



CommutAir Pilots Secure Industry-Leading Pay Increases

Nearly 500 pilots at CommutAir, represented by the Air Line Pilots Association, Int'l (ALPA), secured significant improvements in pay and work rules as part of an effort by the regional carrier—which operates under the United Express brand—to attract and retain pilots. Over the course of the next four years, the pilots will earn an additional \$52.7M in hourly rates, plus an additional \$57.1M in retention bonus payments and other improvements.

“In yet another example of airlines stepping up to the plate to attract and retain experienced, well-trained pilots on the flight deck, CommutAir pilots will finally receive the compensation and quality-of-life contract improvements they are due,” said Capt. Jeffrey Suttler, CommutAir’s Master Executive Council chair. ***“For years, regional airlines have tried to skimp and save on the most important safety feature on any flight – two highly trained, fully qualified pilots. Today’s agreement at CommutAir is an acknowledgement that airlines must offer competitive packages and work rules to attract and retain pilots.”***

CommutAir pilots ratified a new contract in February, however the improvements in this week’s agreement reflects an overall pay increase of nearly 60 percent and positions CommutAir pilots amongst the top of the regional airline industry in terms of pay and quality-of-life contractual provisions. The gains include:

- **A retention bonus (\$25,000 for first officers; \$50,000 for captains)**
- **Increased pay rates**
- **\$1,600 per month increase for first officers**
- **\$1,400 per month increase for captains**
- **Company option to increase new rates up to 25 percent**
- **Increase in new-hire bonus to \$75,000**

ALPA has long advocated for permanent changes to salaries and work rules, warning that without these changes, pilots would continue to leave for airlines that offer better pay, working conditions, and career opportunities. Several regional airlines that already took positive steps to improve pilot contracts and create career-advancement paths have been able to attract highly qualified candidates.

Founded in 1931, ALPA is the world’s largest pilot union, representing more than 66,000 pilots at 41 airlines in the United States and Canada. Visit the ALPA website at alpa.org or follow us on Twitter @ALPAPilots.



Nevadans Gain Easier Cross-State Travel Option & Exciting Connection Options with Spirit Airlines' Nonstop Service in Reno

Twice, daily service kicks off today with nonstop flights to Las Vegas and ticket giveaways

Spirit Airlines' (NYSE: SAVE) bright yellow planes soared over Reno's shining neon lights today as the carrier launched its new, nonstop service at Reno-Tahoe International Airport (RNO). The nonstop route to Las Vegas (LAS) operates twice daily, offering a convenient and affordable alternative to driving between the two popular Nevada destinations or pricier airline options. From Las Vegas, Reno travelers can also enjoy easy connections to 19 cities across the country.

"It's an exciting time to add Reno to our growing route map as Guests increasingly look to enjoy destinations with world-class outdoor recreation options, like those available in and around The Biggest Little City in the World," said Lania Rittenhouse, Vice President of Guest Experience, Brand & Communications for Spirit Airlines and President of the Spirit Charitable Foundation. ***"We look forward to serving our Guests in Northwest Nevada with high-value travel options and the Reno community through our Foundation."***

To mark the new service, Spirit is hosting a Las Vegas Flyaway for Reno Guests. One lucky winner will get a pair of tickets to fly on Spirit’s new, nonstop route to Las Vegas, including complimentary roundtrip airfare, bags, seat selection and Shortcut Boarding. Winners will also enjoy a three-night stay at Treasure Island and a pair of tickets to *Mystère* by Cirque du Soleil, provided in partnership with the Las Vegas Convention and Visitors Authority. Participants can enter now through August 31 at spirit.com/flyaway.

“We’re thrilled that our partners at Spirit Airlines are continuing to expand nonstop service to Las Vegas with three new routes,” said H. Fletch Brunelle, Vice President of Marketing for the Las Vegas Convention and Visitors Authority. ***“The addition of these new flights is extremely exciting as we welcome visitors to explore all that’s new in the sports and entertainment capital of the world. From stunning new resorts and meeting spaces to spectacular new entertainment offerings and the most anticipated international sports special events, Las Vegas continues to flourish.”***

Las Vegas is one of Spirit’s largest airport operations with around 70 flights each day, which now provides one-stop options between RNO and 19 cities across the airline’s route map. Spirit is the second-largest carrier by departing seats at LAS this year.

Spirit Airlines Connection Options to/from RNO:

Atlanta (ATL)	Houston (IAH)	Orange County (SNA)	San Antonio (SAT)*
Charlotte (CLT)	Los Angeles (LAX)	Orlando (MCO)	San Diego (SAN)
Chicago (ORD)	Louisville (SDF)	Phoenix (PHX)	Seattle (SEA)
Dallas-Fort Worth (DFW)	Newark (EWR)	Portland (PDX)	Tampa (TPA)
Detroit (DTW)	Oakland (OAK)	Sacramento (SMF)	

*Service launching November 17, 2022

“The routes to LAS from RNO provided by Spirit offer more options for our region, which is great news for northern Nevada,” said Daren Griffin, President and CEO of the Reno-Tahoe Airport Authority. ***“Spirit is a wonderful addition to the RNO family and we welcome them to this exciting time in our history as we offer Reno-Tahoe more airlines and non-stop destinations than we’ve ever had before.”***

The Spirit Charitable Foundation commemorated the carrier’s entrance into Reno with a \$20,000 donation to Urban Roots. The Reno-based nonprofit organization strives to change the way communities eat and learn through garden-based education, building healthy habits and a respect for the environment. The Foundation is committed to investing in organizations like Urban Roots that have a meaningful social impact on one of its three key pillars: Children and Families, Service Members, and the Environment.

“We have had our sights trained on the ground beneath us and what it can produce for learners of all ages in the region. The generous donation from Spirit Airlines was a delightful surprise,” said Jenny Angius, Executive Director of Development and Operations. ***“Our advocates in the air have given us a gift that will amplify our organization’s ability to drive sustainability practices, and as both of our organizations work to minimize adverse effects to the planet, we can’t wait to demonstrate in real time the ways their support change lives for our constituents.”***

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There is no limit to how fast and how far you can grow within Spirit. We’re growing and hiring Pilots, Flight Attendants, and Aviation Maintenance Technicians. Visit spirit.com/careers for information.

Spirit’s Elevated Guest Experience

The entrance into Reno demonstrates Spirit’s continued commitment to invest in the Guest, which entails a number of initiatives aimed at delivering the best value in the sky:

- Spirit’s Fit Fleet® is one of the most fuel-efficient fleets in the industry, with 24 brand new planes planned for delivery this year, and 33 more planes projected for delivery in 2023.
- An all-new cabin interior with ergonomically-designed seats and more usable legroom, featuring the best deal in the sky with our unique Big Front Seat®.
- Fast onboard Wi-Fi that allows Guests to watch content from streaming services.

Recognition

Spirit was recognized by Forbes as one of America’s Best Employers for Diversity 2022 following its active efforts to create and celebrate a diverse workplace environment. The carrier also won **“Best Airport Innovation”** in the 2021 APEX/IFSA Awards for its groundbreaking self-bag drop system with biometric photo matching, which speeds up the check-in process and reduces face-to-face contact. Spirit also recently received the FAA’s **“Aviation Maintenance Technician Diamond Award of Excellence”** for the fourth consecutive year.



Spirit Airlines' First Idaho Flight Takes to the Sky with the Launch of Nonstop Service from Boise

Daily service kicks off today with nonstop flights to Las Vegas and ticket & hotel giveaways

Getaways to and from “The City of Trees” are easier than ever with today’s launch of Spirit Airlines’ (NYSE: SAVE) first Idaho service at Boise Airport (BOI). The daily, nonstop route connects Las Vegas’ entertainment and attractions to Boise’s vibrant, tree-lined city and its surrounding outdoor recreation opportunities.

“Bringing More Go to the capital city of Idaho calls for a big celebration as we welcome Boiseans to experience our convenient options and low fares for the first time,” said John Kirby, Vice President of Network Planning at Spirit Airlines. ***“We’re excited to celebrate with our special ticket giveaway and give back to the community through The Spirit Charitable Foundation.”***

In celebration of the new service, Spirit is hosting a Las Vegas Flyaway for Boise Guests. One lucky winner will get a pair of tickets to fly on Spirit’s new, nonstop route to Las Vegas (LAS), including complimentary roundtrip airfare, bags, seat selection and Shortcut Boarding. Winners will also enjoy a three-night stay at Treasure Island and a pair of tickets to *Mystère* by Cirque du Soleil, provided in partnership with the Las Vegas Convention and Visitors Authority. Participants can enter now through August 31 at spirit.com/flyaway.

“We’re thrilled with that our partners at Spirit Airlines are continuing to expand nonstop service to Las Vegas with three new routes,” said H. Fletch Brunelle, Vice President of Marketing for the Las Vegas Convention and Visitors Authority. ***“The addition of these new flights is extremely exciting as we welcome visitors to explore all that’s new in the sports and entertainment capital of the world. From stunning new resorts and meeting spaces to spectacular new entertainment offerings and the most anticipated international sports special events, Las Vegas continues to flourish.”***

Las Vegas is one of Spirit’s largest airport operations with about 70 flights each day, which now provides one-stop options between BOI and more than a dozen cities across the airline’s route map.

Spirit Airlines Connection Options to/from BOI:

Atlanta (ATL)	Los Angeles (LAX)	Portland (PDX)
Charlotte (CLT)	Newark (EWR)	Sacramento (SMF)
Chicago (ORD)	Oakland (OAK)	San Diego (SAN)
Dallas-Fort Worth (DFW)	Orange County (SNA)	Seattle (SEA)
Detroit (DTW)	Orlando (MCO)	Tampa (TPA)
Houston (IAH)	Phoenix (PHX)	

“We are thrilled to welcome Spirit at such an exciting and dynamic time in the airline’s history,” said Boise Airport Director Rebecca Hupp. ***“Adding daily service to Las Vegas on a low-fare carrier, as well as easy connections to Spirit’s wider network, allows more BOI passengers access to a wide variety of one-stop destinations.”***

[The Spirit Charitable Foundation](#) commemorated the carrier’s entrance into Boise with a \$20,000 donation to Global Gardens. The Boise-based nonprofit organization supports beginning farmers from diverse backgrounds by providing access to land, training, and the market. The Foundation is committed to investing in organizations like Global Gardens that have a meaningful social impact on one of its three key pillars: Children and Families, Service Members, and the Environment.

“Global Gardens is deeply grateful for this generous gift from the Spirit Charitable Foundation,” said Rabiou Manzo, Global Gardens Program Manager. ***“It creates a win-win by helping farmers take their careers to the next level while giving the local community more access to fresh produce. For almost 20 years Global Gardens has provided training and resources to refugee and immigrant farmers, allowing them to continue farming as they rebuild their lives here in the U.S. Several of our farmers grow ethnic produce from their home countries that otherwise wouldn’t be accessible to local buyers.”***



Spirit Airlines Celebrates its New, Nonstop Service to Albuquerque with a ‘Spiritaneous’ Giveaway

Daily service kicks off today with nonstop flights to Las Vegas and ticket giveaways

Spirit Airlines’ (NYSE: SAVE) iconic black and yellow planes soared above the Land of Enchantment today as the airline launched service at Albuquerque (ABQ) for the first time. The new route offers Albuquerque Guests a daily, nonstop option to Las Vegas (LAS) and more than a dozen connections across the U.S.

“Albuquerque makes for a great debut into New Mexico, offering our Guests affordable and easy access to the vibrant culture and unique recreational activities found in the Duke City,” said John Kirby, Vice President of Network Planning at Spirit Airlines. *“Additionally, we’re excited to welcome Albuquerque travelers onboard with daily non-stop service to the Entertainment Capital of the World, which also serves as a gateway to many other popular destinations in the Spirit Airlines Network.”*

In celebration of the new service at the Sunport, the carrier hosted a “Spiritaneous” giveaway at the airport where one lucky Albuquerque traveler won a spontaneous trip, including tickets on Spirit’s inaugural flight to Las Vegas, a \$400 gift card to the Miracle Mile Shops, and a three-night stay at the Luxor Hotel & Casino.

In addition to Spiritaneous, the airline is celebrating by hosting a Las Vegas Flyaway for Albuquerque Guests. One lucky winner will get a pair of tickets to fly on Spirit’s new, nonstop route to Las Vegas, including complimentary roundtrip airfare, bags, seat selection and Shortcut Boarding. Winners will also enjoy a three-night stay at Treasure Island and a pair of tickets to *Mystère* by Cirque du Soleil, provided in partnership with the Las Vegas Convention and Visitors Authority. Participants can enter now through August 31 at spirit.com/flyaway.

“We’re thrilled with that our partners at Spirit Airlines are continuing to expand nonstop service to Las Vegas with three new routes,” said H. Fletch Brunelle, Vice President of Marketing for the Las Vegas Convention and Visitors Authority. ***“The addition of these new flights is extremely exciting as we welcome visitors to explore all that’s new in the sports and entertainment capital of the world. From stunning new resorts and meeting spaces to spectacular new entertainment offerings and the most anticipated international sports special events, Las Vegas continues to flourish.”***

Las Vegas is one of Spirit’s largest airport operations with about 70 flights each day, which now provides one-stop options between the Sunport and more than a dozen cities across the airline’s route map. Spirit is the second-largest carrier by departing seats at LAS this year.

Spirit Airlines Connection Options to/from ABQ:

Atlanta (ATL)	Los Angeles (LAX)	Sacramento (SMF)
Charlotte (CLT)	Newark (EWR)	San Diego (SAN)
Dallas-Fort Worth (DFW)	Oakland (OAK)	Seattle (SEA)
Detroit (DTW)	Orlando (MCO)	Tampa (TPA)
Houston (IAH)	Portland (PDX)	

The Spirit Charitable Foundation commemorated the carrier’s entrance into Albuquerque with a \$20,000 donation to [Mandy’s Farm](#). The Albuquerque-based nonprofit organization assists adults with developmental disabilities in achieving their goals for living, learning, and working in the community. The Foundation is committed to investing in organizations like Mandy’s Farm that have a meaningful social impact on one of its three key pillars: Children and Families, Service Members, and the Environment.

“Mandy’s Farm has worked to develop an extensive adaptive farming curriculum, accessible growing spaces that embrace principles of universal design, and dynamic hands-on learning opportunities that support the needs of individuals with disabilities as they join the next generation of New Mexico farmers,” said Jessie Calero, Development Director for Mandy’s Farm. *“Thanks to funding from the Spirit Charitable Foundation, Mandy’s Farm will be able to fully upgrade our irrigation systems at our training site in the South Valley, increasing our water efficiency and growing capacity. We look forward to further collaboration and partnership with the Spirit Charitable Foundation.”*

Soar With Us

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Spirit’s Elevated Guest Experience

The entrance into Albuquerque demonstrates Spirit’s continued commitment to invest in the Guest, which entails a number of initiatives aimed at delivering the best value in the sky:

- Spirit’s Fit Fleet® is one of the most fuel-efficient fleets in the industry, with 24 brand new planes planned for delivery this year, and 33 more planes projected for delivery in 2023.
- An all-new cabin interior with ergonomically-designed seats and more usable legroom, featuring the best deal in the sky with our unique Big Front Seat®.
- Fast onboard Wi-Fi that allows Guests to watch content from streaming services.

Recognition

Spirit was recognized by Forbes as one of America’s Best Employers for Diversity 2022 following its active efforts to create and celebrate a diverse workplace environment. The carrier also won **“Best Airport Innovation”** in the 2021 APEX/IFSA Awards for its groundbreaking self-bag drop system with biometric photo matching, which speeds up the check-in process and reduces face-to-face contact. Spirit also recently received the FAA’s **“Aviation Maintenance Technician Diamond Award of Excellence”** for the fourth consecutive year.



Spirit Airlines Resumes Nonstop Flights Between South Florida and Managua, Nicaragua

The only low fare daily, nonstop service option connecting South Florida and Nicaragua to resume Nov. 30, 2022

Spirit Airlines (NYSE: SAVE) today announced the resumption of its daily, nonstop service connecting Managua (MGA) and Fort Lauderdale (FLL). Spirit's return to the market plays a pivotal role in offering both convenience and affordability for family and friends to reconnect with one another, and the service provides opportunities to explore Nicaragua's historic sites, vibrant culture and natural beauty.

"We're eager to welcome back our Nicaraguan Guests and excited to make travel to and from Managua accessible for families, friends, and visitors again," said Camilo Martelo, Director of International Stations. ***"We have a 15-year history serving Nicaragua and are proud to give South Florida and Managua back the affordable fares and signature service they've come to know when traveling between our countries."***

The daily, nonstop service to FLL starts November 30 and offers connections to 26 cities across Spirit's network.

Spirit Airlines Connection Options to/from MGA:

Aguadilla (BQN)	Cleveland (CLE)	Louisville (SDF)	San Juan (SJU)
Atlanta (ATL)	Dallas (DFW)	Myrtle Beach (MYR)	St Thomas (STT)
Atlantic City (ACY)	Detroit (DTW)	Nashville (BNA)	St. Louis (STL)
Baltimore (BWI)	Houston (IAH)	Newark (EWR)	Tampa (TPA)
Boston (BOS)	Indianapolis (IND)	Orlando (MCO)	
Charlotte (CLT)	LaGuardia (LGA)	Philadelphia (PHL)	
Chicago (ORD)	Latrobe (LBE)	Richmond (RIC)	

The resumption of Managua service increases the airline’s international service to 29 markets across Latin America and the Caribbean, including neighboring Central American destinations in Costa Rica, El Salvador, Honduras, Guatemala, and Panama.

Spirit’s Elevated Guest Experience

Spirit continues its commitment to invest in the Guest, which entails a number of initiatives aimed at delivering the best value in the sky:

- Spirit’s Fit Fleet® is one of the most fuel-efficient fleets in the industry, with 24 brand new planes planned for delivery this year, and 33 more planes projected for delivery in 2023.
- The Free Spirit® loyalty program, which is the fastest way to earn rewards and status*
- An all-new cabin interior with ergonomically-designed seats and more usable legroom, featuring the best deal in the sky with our unique Big Front Seat®.
- Fast onboard Wi-Fi that allows Guests to watch content from streaming services.

Recognition

Spirit was recognized by Forbes as one of America’s Best Employers for Diversity 2022 following its active efforts to create and celebrate a diverse workplace environment. The carrier also won “Best Airport Innovation” in the 2021 APEX/IFSA Awards for its groundbreaking self-bag drop system with biometric photo matching, which speeds up the check-in process and reduces face-to-face contact. Spirit also recently received the FAA’s “Aviation Maintenance Technician Diamond Award of Excellence” for the fourth consecutive year.

*Based on points earned on published fares (excluding sale fares) and optional services using the Free Spirit Credit Card (the “Card”), and includes status qualifying points earned by spending on Spirit and everyday purchases using the Card.



Kansas City Gets More Go to the Sunny, Southwest U.S. with New, Nonstop Service to Phoenix

Daily, nonstop service to Phoenix starts November 2022

Kansas City travelers will be soaking up the “Valley of the Sun” this November with Spirit Airlines’ (NYSE: SAVE) new, nonstop service to Phoenix Sky Harbor International Airport (PHX). The new route offers the only ultra-low-fare option connecting Kansas City

International Airport (MCI) to PHX and makes it easier for Kansas City Guests to discover Phoenix’s iconic desert gardens, gateways to national parks, award-winning dining and resorts, and much more.

“We listened to our Kansas City Guests and are excited to deliver more convenient options to vacation destinations in the Southwest,” said John Kirby, Spirit Airlines Vice President of Network Planning. ***“We can’t wait to offer MCI travelers low fares to Phoenix ahead of the holiday travel season.”***

Spirit’s growth at MCI includes an increase in frequency to Las Vegas (LAS), with twice-daily service starting in September. The addition of Phoenix grows the carrier’s MCI options to four, sunny leisure destinations just in time for a winter getaway.

Spirit Airlines Routes at MCI:

Destination:	Flights Available:	Launch Date:
Phoenix (PHX) NEW	Daily SEASONAL	November 7, 2022
Las Vegas (LAS)	Twice Daily	Increasing Service September 7
Los Angeles (LAX)	Daily	Existing Service
Orlando (MCO)	Daily	Existing Service

“We’re pleased that Spirit Airlines is further investing in Kansas City and expanding service here,” said Pat Klein, Director of the Kansas City Aviation Department. ***“Phoenix has long been a popular destination and this route will offer travelers additional options to the city.”***

Soar With Us

There is no limit to how fast and how far you can grow within Spirit. We’re growing and hiring Pilots, Flight Attendants, Aviation Maintenance Technicians and other roles across the company. Visit spirit.com/careers for information.



ANC-HORS AWAY!

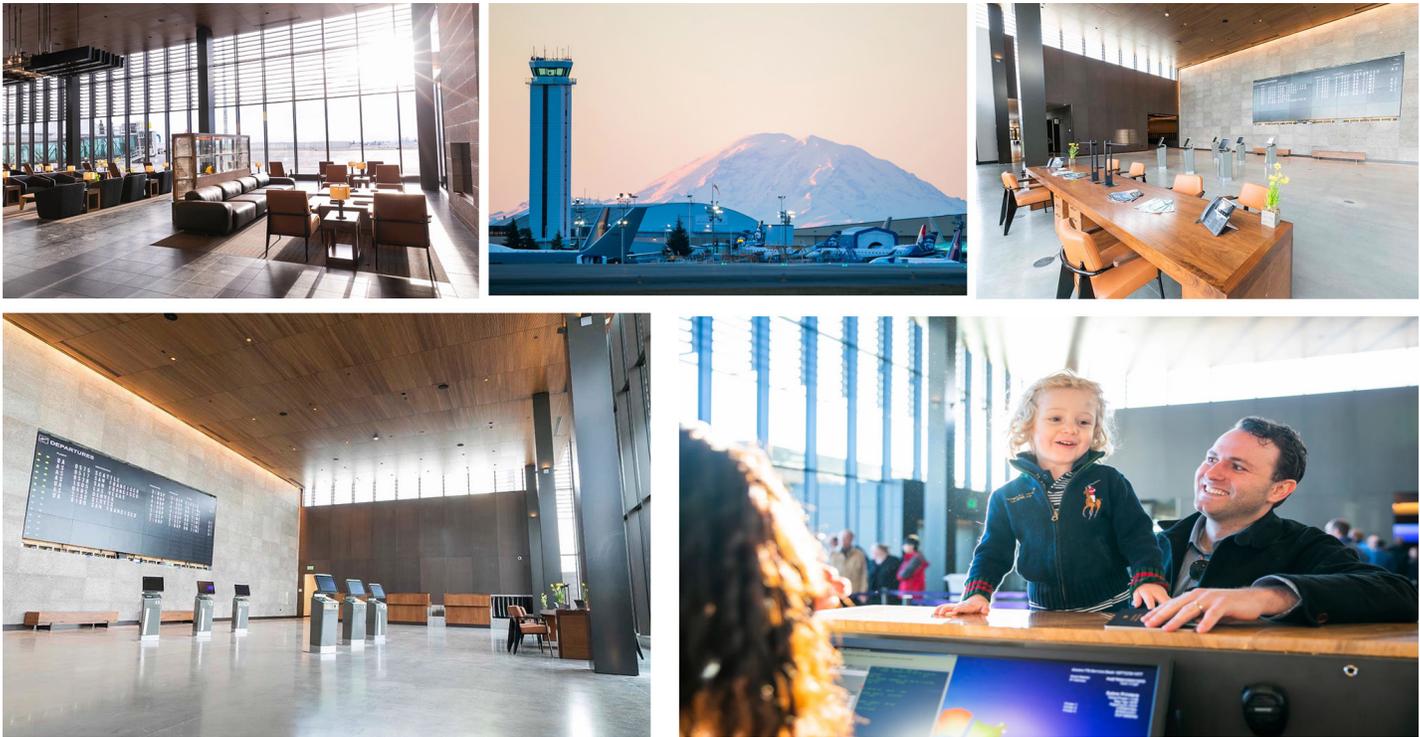


New route alert! Alaska Airlines adds nonstop flight between Everett and Anchorage

Daily, year-round service will link families, friends, businesses and industry in two key regions.

We're connecting the newest commercial airport in the Seattle area with another one of our main hubs: New daily, nonstop service between Everett, Wash. and Anchorage begins Nov. 30, 2022. Tickets for flights between Paine Field-Snohomish County Airport and the state of Alaska's largest city are available for purchase now on alaskaair.com.

We listened to our guests who live and work from north of Seattle to the Canadian border. They told us one of their top requests is a nonstop flight between Everett and Anchorage,” said Brett Catlin, vice president of network and alliances for Alaska Airlines. ***“There’s a significant need and demand to connect workers and businesses in the two regions—from the fishing industry to aviation—in addition to the desire for leisure travel. We’re ready to welcome our guests on this new route this fall.”***



Our guests flying to and from Everett—about 20 miles north of Seattle and 70 miles south of Bellingham—have enjoyed a convenient, stress-free, upscale alternative airport experience with a lounge atmosphere.

Since our regularly scheduled service launched there in March 2019, we’ve flown roughly 1.3 million guests to and from Paine Field-Snohomish County Airport.

Flight schedule:

Start date	Cities	Departs	Arrives	Frequency	Aircraft
Nov. 30	PAE-ANC	11:05 a.m.	2:05 p.m.	Daily	E175
Nov. 30	ANC-PAE	1:40 p.m.	6:10 p.m.	Daily	E175

All times Pacific Standard Time and all flights are year-round.



With the new nonstop from Everett, operated by our sister airline Horizon Air, Anchorage becomes the farthest destination and longest flight we'll serve from that airport, and it's also our first route to fly north from it.

On the operations side, Horizon began operating a new 74,000 square foot hangar and maintenance facility on the Paine Field property this year that can accommodate up to four E175 aircraft at a time.

9 destinations from Paine Field in Everett

From Everett this fall and winter, we'll fly to nine destinations: Anchorage, Boise, Las Vegas, Orange County, Palm Springs, Phoenix, San Diego, San Francisco and Spokane. For the latest flight schedules and to purchase tickets, visit alaskaair.com.



Our sister carrier Horizon Air provides most of our service at Paine Field with the Embraer 175 jet. The E175 features First Class and Premium Class, and only window and aisle seating – there are no middle seats. Guests can enjoy hundreds of free movies and TV shows available for viewing on personal devices, free texting on most flights and Wi-Fi connectivity for purchase.

“For Economic Alliance Snohomish County, the City of Everett and Paine Field, we are thankful for the rich history of business and community engagement provided by Alaska Airlines. This announcement is another example of Alaska Airlines’ willingness to be forward thinking, valuing its customers to create desired opportunities for travel and connection. This is extra sweet due to Alaska Airlines’ history: Anchorage served as the first flight location for Alaska Airlines and its founder Linious McGee back in 1932. Snohomish County is grateful for Alaska and its continued efforts at Paine Field.”

— Garry Clark, president and CEO at Economic Alliance Snohomish County.



The brown bear cub was discovered near Anchorage. Photo by Jeremy Dwyer-Lindgren/Woodland Park Zoo

For this baby bear, our Alaska Air Cargo service was just right

An orphaned brown bear cub found wandering alone on a military base outside Anchorage is settling in at Seattle's Woodland Park Zoo after flying to her new home in the special care of Alaska Air Cargo.

Alaska Department of Fish and Game officials observed the cub earlier this year on Joint Base Elmendorf-Richardson and took her to the Alaska Zoo when they determined she didn't have a mother bear to look after her. Orphaned cubs can't survive alone in the wild, and Woodland Park Zoo was eager to offer its Living Northwest Trail habitat to a cub in need of a permanent home.

"It's unfortunate when a wild cub loses its mother and becomes an orphan, especially because the cub learns so much about how to be a bear directly from its mother," says Kevin Murphy, interim senior director of animal management at Woodland Park Zoo. ***"We are grateful that we are in a position to take in another brown bear at this time and have the expertise and facility to do so."***

The 89-pound cub flew to Seattle from Anchorage in mid-July and is now busy getting to know her new digs. ***“She’s growing like a weed and exploring with her exquisite sense of smell,”*** Murphy says. The zoo’s staff is using strategies like tucking food into rotted logs to teach the cub crucial bear skills like foraging. ***“She’s a wild bear and we want her to be resilient and engaged with her environment on every level,”*** Murphy says.

Alaska Air Cargo’s expertise in live-animal shipments

Every year tens of thousands of live animals travel via Alaska Air Cargo’s Pet Connect service – mostly beloved dogs and cats joining their human families. But when the rare bear is booked for travel, the cargo teams and the zoos and wildlife agencies involved work together closely to choreograph the journey to ensure the cub’s safety and comfort each step of the way.

“Our team is so experienced moving animals of all kinds, and we just love it,” says Jeff Munro, cargo operations manager for Anchorage (ANC). His airport regularly shepherds wild animals bound for zoos, wildlife rehabilitation centers or back to remote areas of Alaska once they’ve been rehabilitated. ***“Whether it’s a bear or a moose or a seal or a puppy, we follow our Pet Connect processes and focus on really taking great care of them,”*** he says.

For this cub’s journey, the cargo team coordinated a travel plan with the zoos in both Anchorage and Seattle. Before the flight, the zoos confirmed the size and weight of the cub’s crate so the cargo team could ensure the kennel would fit in the belly of the aircraft, and the Cargo Network Support team reserved space for the bear, blocking other animal bookings from the same flight. ***“It’s prudent to keep other animals off that flight, both for the bear and other animals like dogs who might be upset by smelling a wild bear next to them,”*** Munro says.

Caring customer service

When the cub arrived for her flight, Munro’s team made sure her crate was secluded away from the cargo station bustle as much as possible. The Cargo Network Support team monitored the timely departure and arrival of the flight, and if the flight had been delayed, they were poised to work quickly with the two zoos to coordinate a new flight plan for the cub.

Like all of our live animal travelers, the cub received the highest-priority loading – last on in Anchorage and first off in Seattle – and when she arrived, the Woodland Park Zoo team was ready and waiting to scoop up their newest resident. ***“She was calm when we picked her up,”*** says Murphy, who notes that a small crate can feel like a safe space to a young cub in transit.

Woodland Park Zoo ships around 250 animals each year via air freight and chooses to work with Alaska Air Cargo whenever possible because of our team’s attention to customer service and the animals’ needs. ***“This process was seamless, and when there are no hiccups on the human side, it reduces stress for the animals, too,”*** Murphy says. ***“Alaska Air Cargo and Alaska Airlines really show that they care about the animals.”***



The cub received priority loading onto the aircraft in Anchorage. Photo by Jeremy Dwyer-Lindgren/Woodland Park Zoo

The as-yet-unnamed cub still must pass her 30-day quarantine (standard procedure at Woodland Park Zoo) and learn her new environment before visitors to the zoo can meet her, but Murphy is excited to share the cub with the Seattle community. ***“Brown bears are an iconic species, and this new cub is a symbol of hope to restore grizzlies in the North Cascades,”*** Murphy says, explaining that all grizzly bears are brown bears, but not all brown bears are grizzlies. This cub is a coastal brown bear – a bit larger than a grizzly – and she will grow to around 500 pounds. ***“Her role is as an ambassador, and we hope that when people see her and care about her, they will also care more about bears in the wild and preserving their habitat.”***

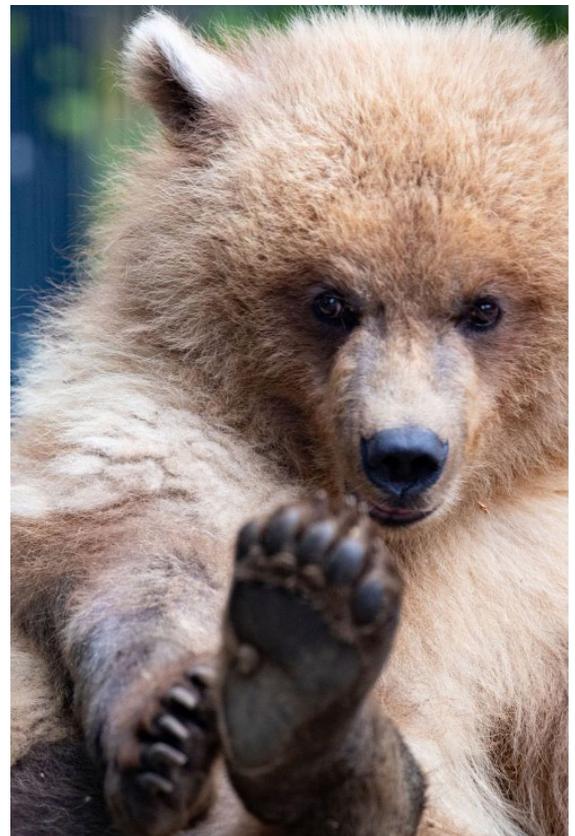


Photo by Jeremy Dwyer-Lindgren/Woodland Park Zoo



Photo by Ingrid Barrentine

Sip sip hooray! Alaska Airlines will fly your case of wine for free

We're giving guests something to wine about

Alaska Airlines offers the most nonstop flights to the West Coast, making it easier to plan a trip to your favorite wine locale. Alaska Mileage Plan members aged 21 and over can also bring home a case of wine—12 bottles—with no baggage fee, thanks to our *Wine Flies Free offer. Not a Mileage Plan member? Join for free.

Here's how it works:

1. Book a trip to wine country

Browse flights & raise a glass from our 30+ airports in Washington, Oregon, Idaho and California.



California

Cities: Burbank, Fresno, Los Angeles, Monterey, Oakland, Ontario, Orange County, Palm Springs, Redding, Sacramento, San Diego, San Francisco, San Jose, San Luis Obispo, Santa Barbara, and Sonoma County



Idaho

Cities: Boise, Idaho Falls, and Sun Valley

Plus: Tasting included with your boarding pass at participating wineries.



Oregon

Cities: Eugene, Medford, Portland, and Redmond

Plus: Tasting included with your boarding pass at participating wineries.



Washington

Cities: Bellingham, Everett, Pasco, Pullman, Seattle, Spokane, Walla Walla, Wenatchee, and Yakima

Plus: Tasting included with your boarding pass at participating wineries.

2. Sip and shop at your favorite winery destinations.

Taste your way around a wine region in California, Washington, Oregon or Idaho until you've found your wine (or several) you enjoy enough to take home. Pro tip: Many wineries in Washington, Oregon and Idaho offer free tastings when you show a recent boarding pass.



3. Pack correctly – don't seal the box yet.

Let the winery know you'll be checking your wine at the airport, and they'll help you pack it safely for travel. This might include a foam-lined box, molded cardboard trays, or other protective packaging. Make sure the box is left unsealed for inspection.

Carrying a case of wine through the airport can be daunting, so we've partnered with The Wine Check to offer a lightweight, safe, and convenient method to take your wine investment from vineyard to cellar. Save **20%** off Wine Flies Free branded totes by using promo code **ALASKAWFF** at checkout.





4. Make sure your MP number is in your flight reservation.

Make sure your Alaska Mileage Plan number is in your flight reservation before you head to the airport. You can check using the Alaska Airlines app, or by visiting alaskaair.com and selecting “Manage trip.”

5. Drop your wine with a remarkable agent.

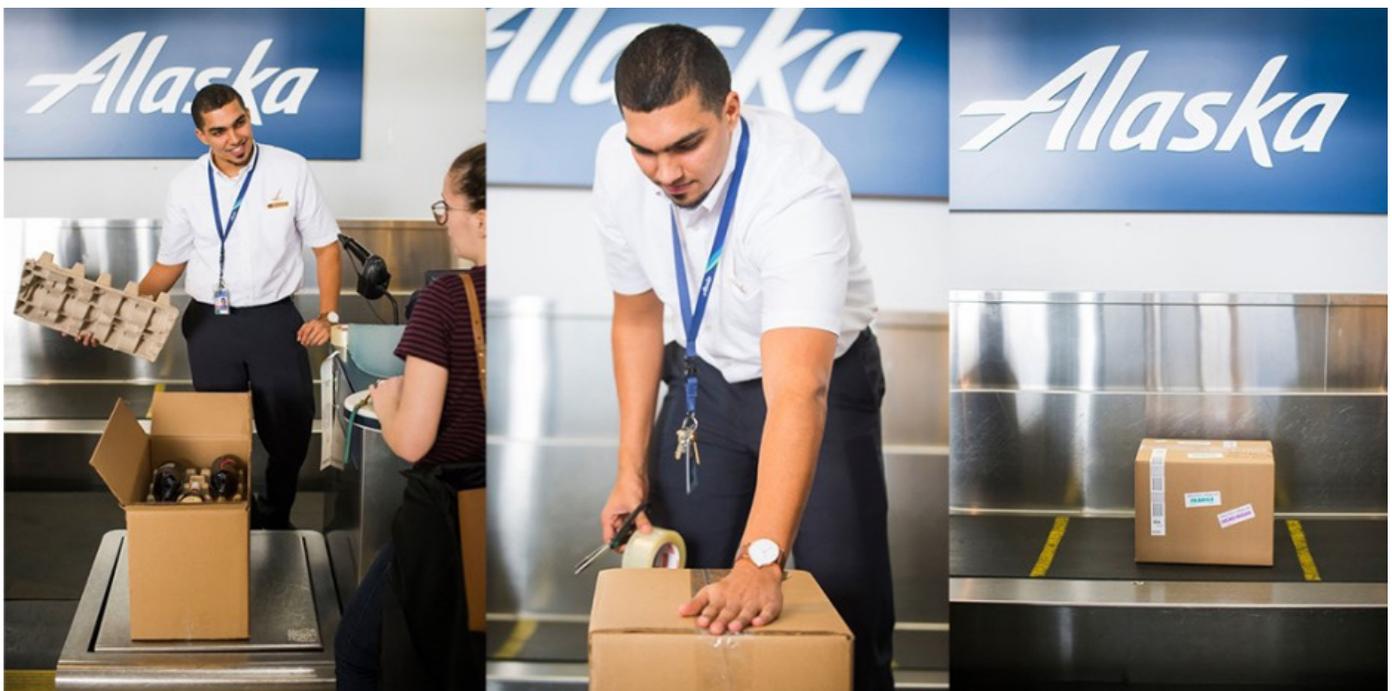
Check your properly packed case of wine with an Alaska Airlines customer service agent at our ticketing counter. They will inspect the

case, seal it and ensure that it is labeled with FRAGILE stickers.

6. Fly easy.

Pat yourself on the back – celebrate on board by treating yourself to a full-pour glass of Broken Earth’s El Paso Red Blend or a chardonnay from Canoe Ridge Vineyards. Pro tip: Pair it with our Mediterranean Tapas Picnic Pack.

Or if you’re flying First Class, sip a sauvignon blanc or cabernet sauvignon from Intrinsic from Columbia Valley, Washington.





7. Pick up your case, then enjoy!

When you land, pick up your case and you're on your way. Don't see your wine with the rest of the bags? Check the oversize baggage area, as many airports don't send fragile items to the conveyer belt.

Time to book your next wine-venture! [Visit alaskaair.com](https://www.alaskaair.com).

*The Wine Flies Free program applies to U.S. flights only, operated by Alaska Airlines, Horizon Air, and SkyWest departing from WA, OR, CA, or ID. Mileage Plan member must be age 21 or older to transport wine. Mileage Plan number must be in the reservation at the time of booking. Wine must include professional packaging including shipper box and insert. Items packaged in a cardboard box are covered in case of loss, but are checked at your own risk for damage. Wine Check purchase not required for participation in the Wine Flies Free program. Guests are responsible for compliance with all governmental regulations and restrictions when traveling with alcohol.



Frontier Airlines Begins Nonstop Service from Las Vegas to Baltimore, Buffalo, Hartford and Kansas City

America's Greenest Airline is Offering Fares Starting at \$69*

Ultra-low fare carrier Frontier Airlines ([NASDAQ: ULCC](https://www.nasdaq.com/quote/ULCC)) begins new daily nonstop service today from Harry Reid International Airport (LAS) to Baltimore (BWI), Buffalo (BUF), Hartford (BDL) and Kansas City (MCI). Frontier is the fastest growing airline in Las Vegas and currently serves 57 destinations from the “Entertainment Capital of the World.” To celebrate, America’s Greenest Airline is offering fares as low as \$69.*

“Frontier and Las Vegas create a winning combination for consumers seeking affordable, convenient flight options,” said Daniel Shurz, senior vice president of commercial, Frontier Airlines. ***“We’re focused on continued growth in Las Vegas as we build out an already robust network connecting LAS to destinations across the U.S. and Mexico.”***

“From the onset of domestic travel recovery, Las Vegas has been among the top destinations in the nation,” said Joe Rajchel, Harry Reid International Airport spokesperson. ***“Frontier’s expansion at LAS with service from Baltimore, Buffalo, Hartford and Kansas City is a further***

endorsement that demand for the Entertainment Capital of the World is as strong as ever.”

Service from Harry Reid International Airport (LAS):

SERVICE TO:	SERVICE START:	SERVICE FREQUENCY:	INTRO FARE:
Baltimore (BWI)	August 9, 2022	Daily	\$89*
Buffalo (BUF)	August 9, 2022	Daily	\$89*
Hartford (BDL)	August 9, 2022	Daily	\$89*
Kansas City (MCI)	August 9, 2022	Daily	\$69*

Frequency and times are subject to change. Please check <https://flights.flyfrontier.com/en/flights-from-las-vegas> for additional information.

Frontier is focused on more than low fares. The carrier offers customers the ability to customize travel to their needs and budget. For example, customers can purchase options a la carte or in one low-priced bundle called the WORKS. This bundle includes refundability, a carry-on bag, a checked bag, the best available seat, waived change fees, and priority boarding.

The airline’s frequent flyer program, FRONTIER Miles, lets members enjoy many benefits as well as the ability to attain Elite status. Like the airline, FRONTIER Miles is family friendly. The program makes it easy for families to enjoy the rewards together, including family pooling of miles. FRONTIER Miles is aptly named because you earn one mile for every mile flown – no funny formulas at Frontier. Whether customers travel a little or a lot, they will find FRONTIER Miles rewarding.

***About the Introductory Fare Offer:**

Fares must be purchased by 11:59 p.m. Eastern time on Aug 15, 2022. Fares are valid for non-stop travel, Monday through Saturday through Nov 2, 2022. 7 day advance purchase is required. The following blackout dates apply; Aug. 31, Sep. 3, 6-7, Oct 8, 15, 18-19, 2022. Round trip purchase is not required.

Discount Den fares are only available at [FlyFrontier.com](https://flyfrontier.com) to Discount Den members. [Join Discount Den here!](#) Fare(s) shown include all transportation fees, surcharges and taxes, and are subject to change without notice until purchased. Seats are limited at these fares and certain flights and/or days of travel may be unavailable.

All reservations are non-refundable, except that refunds are allowed for reservations made 7 days (168 hours) or more prior to departure and provided that a refund request is made within 24 hours of initial reservation.

Changes or cancellations made to itineraries after the 24 hours will be subject to change fees, and any fare differential. [Learn more about our change policy.](#) Previously purchased tickets may not be exchanged for special fare tickets. Flight segments must be cancelled prior to scheduled departure time or the tickets and all amounts paid will be forfeited.

Additional travel services, such as [baggage](#) and [advance seat assignments](#) are available for purchase separately at an additional charge. For a complete list of rules and regulations please refer to Frontier Airlines’ [Contract of Carriage](#) and [Terms and Conditions](#).



Frontier Airlines and Denver International Airport Break Ground on 14-Gate Facility on East End of Concourse A

120,000-Square-Foot Project to Include Variety of Customer-Centric Features and Adjacent Maintenance Facility

Frontier Airlines ([NASDAQ: ULCC](https://www.nasdaq.com/symbol/ulcc)) and Denver International Airport (DEN) today celebrated a ceremonial groundbreaking for the new 120,000-square-foot ground boarding facility on the east end of Concourse A at Denver International Airport. The project includes the remodeling of 83,000 square feet of space, along with a 37,000 square-foot expansion area. The facility will feature 14 gates and an adjacent 8,000-square-foot maintenance facility.

Frontier President and CEO Barry Biffle, Denver International Airport CEO Phil Washington and City of Denver Councilwoman Stacie Gilmore, along with Frontier mascot Griz the Grizzly Bear, placed shovels in the dirt to mark the project's ceremonial groundbreaking.

“We’re thrilled to join with our partners at Denver International Airport and the City of Denver to break ground on this new facility, which will provide a beautiful, convenient, customer-centric experience for departing and arriving Frontier passengers,” said Barry Biffle, CEO of Frontier Airlines. ***“The use of ground boarding will cut boarding and deplaning times in half by allowing customers access to aircraft from the front and rear and will help support our expansion at DEN. As Colorado’s hometown airline, we are excited to further grow our commitment to the Denver community and beyond and offer an exceptional customer experience at DEN.”***

“Frontier has served the Denver community for 28 years and has been a tremendous partner to DEN,” said DEN CEO Phil Washington. ***“The extension of our ground load facility will allow Frontier and DEN to continue to grow, providing more options for travelers. We are thankful for their continued commitment to the airport and community and we look forward to welcoming Frontier passengers for many years to come.”***

The new facility will feature a variety of customer conveniences including charging stations, nursing room, pet relief area, food and retail operations and a customer service center. Escalators will transport customers from the existing Concourse A to the new ground-level facility. Air stairs and switchback ramps will enable dual door boarding and deplaning. Frontier will have preferential use and scheduling rights for the 14 gates, along with exclusive branding rights throughout the facility.

A new 8,000-square-foot maintenance facility will allow for centralization of personnel and parts in close proximity to the gates.

The entire facility will be complete and operational by mid-2024.



Frontier Airlines More Than Doubles Its International Destinations from Hartsfield-Jackson Atlanta International Airport

To Celebrate, America's Greenest Airline is Offering Fares Starting at \$69*

Ultra-low fare carrier Frontier Airlines ([NASDAQ: ULCC](#)) will launch new service from Hartsfield-Jackson Atlanta International Airport (ATL) to five new international destinations in November and December 2022. Frontier will offer new service to San Jose, Costa Rica (SJO), Liberia, Costa Rica (LIR), Nassau, Bahamas (NAS), San Salvador, El Salvador (SAL), and Kingston, Jamaica (KIN). The expansion more than doubles Frontier's international destinations from ATL and comes less than a year after the airline introduced its first international routes from the airport to Cancun, Montego Bay and Punta Cana. Today's announcement solidifies Frontier's position as the second largest international carrier at ATL and the only ultra-low fare carrier providing international service from Atlanta. To celebrate, America's Greenest Airline is offering fares as low as \$69.*

“This international expansion marks an exciting milestone for Frontier at ATL,” said Jake Filene, senior vice president, customers, Frontier Airlines. ***“We now offer an extensive range of flight options, including an impressive roster of international destinations, providing Atlanta-area consumers even more opportunities to enjoy our ‘Low Fares Done Right.’ With the addition of these new routes, Frontier now serves 36 nonstop destinations in total from ATL.”***

“This is a significant moment for Frontier Airlines here at Hartsfield-Jackson,” said Airport Deputy General Manager and Chief Commercial Officer Jai Ferrell. ***“We are excited that Frontier will expand our travelers’ choice of international connectivity with these five new routes.”***

Service from Hartsfield-Jackson Atlanta International Airport (ATL):

SERVICE TO:	SERVICE START:	SERVICE FREQUENCY:	INTRO FARE:
Nassau, Bahamas (NAS)	Nov. 5, 2022	1x/week	\$69*
San Salvador, El Salvador (SAL)	Nov. 6, 2022	2x/week	\$69*
Kingston, Jamaica (KIN)	Nov. 7, 2022	2x/week	\$89*
San Jose, Costa Rica (SJO)	Nov. 17, 2022	2x/week	\$79*
Liberia, Costa Rica (LIR)	Dec. 17, 2022	1x/week	\$79*

Frequency and times are subject to change. Please check <https://flights.flyfrontier.com/en/flights-from-atlanta> for additional information.

Frontier is focused on more than low fares. The carrier offers customers the ability to customize travel to their needs and budget. For example, customers can purchase options a la carte or in one low-priced bundle called the WORKS. This bundle includes refundability, a carry-on bag, a checked bag, the best available seat, waived change fees, and priority boarding.

The airline’s frequent flyer program, FRONTIER Miles, lets members enjoy many benefits as well as the ability to attain Elite status. Like the airline, FRONTIER Miles is family friendly and the program makes it easy for families to enjoy the rewards together, including family pooling of miles. FRONTIER Miles is aptly named because you earn one mile for every mile flown – no funny formulas at Frontier. Whether customers travel a little or a lot, they will find FRONTIER Miles rewarding.

***About the Introductory Fare Offer:**

Fares must be purchased by 11:59 pm Eastern time on Aug. 23, 2022. Fares are valid for non-stop travel on select days of week, Nov. 5, 2022 through Feb. 2, 2023. The following blackout dates apply: Nov. 19-23, 25-28, 2022; Dec. 16-18, 22-24, 2022; Dec. 26, 2022 – Jan. 3, 2023; Jan. 6-8, 2023. Round trip purchase is not required.

Discount Den fares are only available at [FlyFrontier.com](https://flyfrontier.com) to Discount Den members. [Join Discount Den here!](#) Fare(s) shown include all transportation fees, surcharges and taxes, and are subject to change without notice until purchased. Seats are limited at these fares and certain flights and/or days of travel may be unavailable.

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Changes or cancellations made to itineraries after the 24 hours will be subject to change fees, and any fare differential. Learn more about our change policy. Previously purchased tickets may not be exchanged for special fare tickets. Flight segments must be cancelled prior to scheduled departure time or the tickets and all amounts paid will be forfeited.

Additional travel services, such as baggage and advance seat assignments are available for purchase separately at an additional charge. For a complete list of rules and regulations please refer to Frontier Airlines' Contract of Carriage and Terms and Conditions.



Frontier Airlines Announces Major Expansion at Phoenix Sky Harbor International Airport with 10 New Nonstop Routes

To Celebrate, America's Greenest Airline is Offering Fares Starting at \$19*

Ultra-low fare carrier Frontier Airlines ([NASDAQ: ULCC](#)) will launch new nonstop service from Phoenix Sky Harbor International Airport (PHX) to Philadelphia (PHL), Baltimore-Washington (BWI), Orange County, California (SNA), Seattle-Tacoma (SEA), Minneapolis-Saint Paul (MSP), Portland, Oregon (PDX), Fort Lauderdale-Hollywood (FLL), Nashville (BNA), Indianapolis (IND) and Kansas City (MCI) in November 2022 and January 2023. With the new service, Frontier will serve 22 destinations from PHX. Frontier's continued growth at PHX will be supported through the planned November opening of a new crew base, which is expected to initially employ up to 180 pilots and 275 flight attendants. To celebrate, America's Greenest Airline is offering fares as low as \$19.*

"This major expansion of service from PHX solidifies Frontier's place as one of Phoenix's largest airlines," said Barry Biffle, president and CEO, Frontier Airlines. ***"We're thrilled to offer these new routes serving some of the most popular destinations in America. Our commitment to future growth at PHX is strong as we prepare to open our new crew base in November and introduce this expanded array of convenient, affordable flight options for Phoenix-area consumers."***

“Frontier Airlines is quickly advancing in Phoenix, and these ten new routes mark the growth of business and leisure travelers choosing our great city as a destination,” said Phoenix Mayor Kate Gallego. *“We are grateful for the commitment that Frontier has made with its crew base and the employment opportunities it provides. More people will discover why Phoenix is a great vacation destination, business hub, and place to call home.”*

Service from Phoenix Sky Harbor International Airport (PHX):

SERVICE TO:	SERVICE START:	SERVICE FREQUENCY:	INTRO FARE:
Philadelphia (PHL)	Nov. 5, 2022	Daily	\$89*
Orange County, California (SNA)	Nov. 5, 2022	Daily	\$19*
Fort Lauderdale-Hollywood (FLL)	Nov. 5, 2022	Daily	\$59*
Portland, Oregon (PDX)	Nov. 6, 2022	3x/week**	\$99*
Baltimore-Washington (BWI)	Nov. 17, 2022	Daily	\$89*
Nashville (BNA)	Jan. 12, 2023	3x/week**	\$89*
Kansas City (MCI)	Jan. 12, 2023	3x/week**	\$79*
Seattle-Tacoma (SEA)	Jan. 13, 2023	4x/week**	\$49*
Minneapolis-Saint Paul (MSP)	Jan. 13, 2023	4x/week**	\$39*
Indianapolis (IND)	Jan. 13, 2023	2x/week	\$89*

**Service will be offered less frequently through mid-February and then offered as reflected in the grid above starting the week of Feb. 19, 2023.

Frequency and times are subject to change. Please check <https://flights.flyfrontier.com/en/flights-from-phoenix> for additional information.

Frontier is focused on more than low fares. The carrier offers customers the ability to customize travel to their needs and budget. For example, customers can purchase options a la carte or in one low-priced bundle called the WORKS. This bundle includes refundability, a carry-on bag, a checked bag, the best available seat, waived change fees, and priority boarding.

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***About the Introductory Fare Offer:**

Fares must be purchased by 11:59 p.m. Eastern Time on Aug. 30, 2022. Fares are valid for non-stop travel on select days of week. Markets with service start date in 2022 fares are valid through Feb. 2, 2023. Markets with service start date in 2023 fares are valid through Mar. 2, 2023. The following blackout dates apply: Nov. 19-23, 25-28, 2022; Dec. 16-18, 22-24, 2022; Dec. 26, 2022 – Jan. 3, 2023; Jan. 6-8, Jan. 17-18, Feb. 20, 2023. Round trip purchase is not required.

Discount Den fares are only available at [FlyFrontier.com](https://flyfrontier.com) to Discount Den members. [Join Discount Den here!](#) Fare(s) shown include all transportation fees, surcharges and taxes, and are subject to change without notice until purchased. Seats are limited at these fares and certain flights and/or days of travel may be unavailable.

All reservations are non-refundable, except that refunds are allowed for reservations made 7 days (168 hours) or more prior to departure and provided that a refund request is made within 24 hours of initial reservation.

Changes or cancellations made to itineraries after the 24 hours will be subject to change fees, and any fare differential. Learn more about our [change policy](#). Previously purchased tickets may not be exchanged for special fare tickets. Flight segments must be cancelled prior to scheduled departure time or the tickets and all amounts paid will be forfeited.

Additional travel services, such as [baggage](#) and [advance seat assignments](#) are available for purchase separately at an additional charge. For a complete list of rules and regulations please refer to Frontier Airlines' [Contract of Carriage](#) and [Terms and Conditions](#).



Embraer partners with VOAR to strengthen support for executive aviation

Agreement aims to support Embraer jet operators at Congonhas Airport

Embraer continues to strengthen services to meet the growth of executive aviation in Brazil

Embraer announced today, during LABACE 2022, a partnership with VOAR Aviation with the objective to offer unscheduled services to Embraer executive aviation customers at the Congonhas Airport in São Paulo. Therefore, Embraer continues to strengthen its operations of maintenance, repair, and overhaul (MRO) services and support the Fixed Base Operator (FBO) to meet the growth of executive aviation in Brazil.

“This agreement with VOAR is the ideal complement to the expansion of Embraer’s service operations in Brazil. We will be even closer to our customers, establishing our presence in the most important airport in the country for business aviation,” said Frank Stevens, Vice President, Global MRO Centers, Embraer Services & Support.

“Partnering with Embraer makes perfect sense for VOAR, as we have a large fleet of the company’s aircraft using our facilities. The customer, who will be the main beneficiary, wins,” said Alessandra Abrão, CEO of VOAR Aviation.

The partnership with VOAR takes place less than two months after Embraer inaugurated the new hangars at the Sorocaba Service Center in the countryside of São Paulo, doubling its usable area. The unit, which celebrated eight years of operation in March 2022, now has four hangars, three of which are dedicated to MRO and one to FBO.

“The main goal is to offer dedicated support at the Congonhas Airport, further improving our customer’s satisfaction. We aim to bring benefits such as greater agility in service, with local teams supporting the operation, and greater network integration, both owned and authorized,” said Everton Vicente, MRO & FBO Managing Director, Embraer Services & Support.

The constant evolution in Embraer’s services was reflected in the recent 2022 Product Support Survey by the trade magazine Aviation International News (AIN), in which Embraer’s customer support was ranked 1st place. The survey is among the most important in the industry, generating statistical assessments by aircraft operators about the quality of customer support provided by manufacturers in the last year. The same publication recognized Embraer’s FBO in Sorocaba as the best in Brazil for the 4th consecutive year according to the FBO Survey 2022.

Phoenix, AZ

Airport: Phoenix Sky Harbor International Airport (PHX)

PHX services to/from:
CHS, PVU



MORE INFORMATION

Services to

- Charleston, SC - Charleston International Airport (CHS)
- Provo / Salt Lake City, UT - Provo Municipal Airport (PVU)

Breeze Airways™ Adds Phoenix as Newest City, With New Service to Charleston and Provo

Also Adding Flights Between Charleston & Los Angeles; Tampa & Syracuse; and from New York/Westchester to both Nashville and Sarasota-Bradenton

Breeze Airways, the Seriously Nice™ low-fare airline founded by aviation entrepreneur David Neeleman, is adding Phoenix, AZ, as the airline's latest destination, with twice-weekly service to both Charleston, SC, and Provo, UT, with fares from just \$29* one way.

Breeze also is adding another four routes between existing cities, with twice-weekly service between Charleston and Los Angeles; thrice-weekly flights between Westchester and Nashville, TN; twice-weekly service between New York/Westchester, NY, and Sarasota-Bradenton, FL; and weekly service between Tampa, FL, and Syracuse, NY.

“Breeze always seeks to connect cities which have previously had no nonstop service” said Breeze’s Chief Operating Officer Michael Wuerger. ***“Charleston, our largest base, is one of the largest routes from Phoenix without existing nonstop service today, so we’re excited to announce the first nonstop to connect these two fantastic destinations– along with our other new routes announced today.”***

New routes include:

From Phoenix, AZ:

- Charleston, SC** (Wed and Sat, starting November 2, Nice from \$89* one way; Nicer from \$179*; and Nicest from \$189*); and
- Provo, UT** (Wed and Sat, starting November 2, Nice from \$29* one way; Nicer from \$69*; and Nicest from \$79*).

From Charleston, SC:

- Los Angeles, CA** (Fri and Mon, starting November 4, Nice from \$99* one way; Nicer from \$189*; and Nicest from \$199*); and
- Phoenix, AZ** (Wed and Sat, starting November 2, Nice from \$89* one way; Nicer from \$179*; and Nicest from \$189*).

From New York/Westchester, NY:

- Nashville, TN (Wed, Fri and Mon, starting November 2, Nice from \$39* one way; and Nicer from \$79*); and
- Sarasota-Bradenton, FL (Sat and Tues, starting November 5, Nice from \$69* one way; and Nicer from \$99*).

From Los Angeles, CA:

- Charleston, SC** (Fri and Mon, starting November 4, Nice from \$99* one way; Nicer from \$189*; and Nicest from \$199*).

From Nashville, TN:

- New York/Westchester, NY** (Wed, Fri and Mon, starting November 2, Nice from \$39* one way; and Nicer from \$79*).

From Provo, UT:

- Phoenix, AZ** (Wed and Sat, starting November 2, Nice from \$29* one way; Nicer from \$69*; and Nicest from \$79*).

From Sarasota-Bradenton, FL:

- New York/Westchester, NY (Sat and Tues, starting November 5, Nice from \$69* one way; and Nicer from \$99*).

From Syracuse, NY:

- Tampa, FL** (Sat, starting November 19, Nice from \$69* one way; Nicer from \$99*; and Nicest from \$129*).

From Tampa, FL:

- Syracuse, NY** (Sat, starting November 19, Nice from \$69* one way; Nicer from \$99*; and Nicest from \$129*).

Breeze has ordered 80 new Airbus A220-300 aircraft, that will be delivered one per month over the next six years, with options for 40 more. When flying on the A220 aircraft, Guests may choose from three price bundles that are offered as ‘Nice,’ ‘Nicer,’ and ‘Nicest.’

What's Included:	Nice	Nicer	Nicest
Seat Type	Standard	Extra Legroom	First Class
No Change or Cancel Fees	✓	✓	✓
Reusable Credit if You Cancel <i>(valid for 24 months)</i>	✓	✓	✓
BreezePoints Earned	2%	4%	6%
Personal Item	✓	✓	✓
Carry-on Bag		✓	✓
Checked Bag		1	2
Drink and Snack		✓	✓
Priority Boarding		✓	✓

Breeze’s business model, which focuses on providing fast, efficient, and affordable air service between underserved city pairs, has continued to expand its footprint across the U.S. using mid-sized aircraft, such as the A220-300. The airline doesn’t charge change or cancellation fees up to 15 minutes prior to departure and offers other benefits such as free family seating and a la carte pricing and upgrades including premium seating.

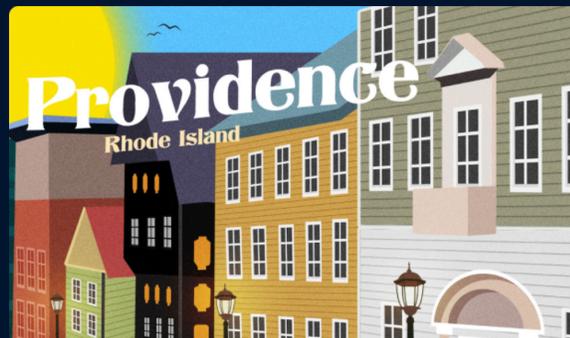
*Introductory promotional fares are only available when booking a new reservation and on select routes. Supply is limited. No advance purchase requirement applies. Promotion must be purchased by August 16, 2022 (11:59 pm ET) for travel by February 14, 2023. Price, rules and routes displayed includes taxes and government fees. Prices, rules, routes, and schedules are subject to change without notice. Restrictions and blackout dates may apply.

** Route operated by A220 aircraft

Providence, RI

Airport: Rhode Island T.F. Green International Airport (PVD)

PVD services to/from:
CHS, JAX, ORF, PIT, RIC



MORE INFORMATION

Services to

- Charleston, SC - Charleston International Airport (CHS)
- Jacksonville, FL - Jacksonville International Airport (JAX)
- Norfolk, VA - Norfolk International Airport (ORF)
- Pittsburgh, PA - Pittsburgh International Airport (PIT)
- Richmond, VA - Richmond International Airport (RIC)

Breeze Airways™ Announces Rhode Island T.F. Green International Airport Will Become a Base of Operations for the Airline in 2023

Breeze Airways and Rhode Island Governor Dan McKee announced today that Rhode Island T.F. Green International Airport (PVD) will become a base of operations for the airline in 2023.

Over a five-year period, Breeze will grow its network at PVD to at least 20 routes, operating some 20 weekly departures by the end of 2023, reaching an expected 44 weekly departures by 2027. The airline will base up to eight aircraft at PVD, most of which will be the Airbus A-220, a brand-new aircraft with industry-leading fuel efficiency.

The agreement will result in as many as 250 full-time jobs, including pilots and flight attendants, as well as support staff and maintenance personnel to sustain at least 20 nonstop routes.

Breeze began serving Providence on July 22, 2021 and currently serves five destinations nonstop, including Charleston, SC; Jacksonville, FL; Norfolk, VA; Pittsburgh, PA; and Richmond, VA. The airline also will begin flying nonstop to Savannah, GA, and to Los Angeles, CA (LAX) next year, as well as returning seasonal service to Columbus.

“Since launching here a year ago, the community, the airport and the state of Rhode Island have fully embraced Breeze - making it one of our fastest growing cities,” said Tom Doxey, President of Breeze Airways. ***“The ease and convenience of flying from PVD perfectly encapsulates our ‘Seriously Nice’ approach to air travel and we’re thrilled to expand our services from T.F. Green in the coming years.”***

“Rhode Island T. F. Green International Airport is thrilled to become a base of operations for Breeze Airways,” said Iftikhar Ahmad, President and CEO of the Rhode Island Airport Corporation. ***“The benefits of this wonderful news go well beyond the airport, and will help create new jobs and new revenues throughout Rhode Island to help grow our local economy for years to come.”***

“Today’s announcement continues our state’s economic momentum,” said Rhode Island Governor Dan McKee. ***“Establishing a base of operations at T. F Green International not only creates more good paying jobs in Rhode Island but also supports our tourism efforts by bringing in new tourists and visitors to our great state which in turn supports our economy. I want to thank Breeze for choosing Rhode Island and we stand ready to ensure this is a success”***

Breeze’s business model, which focuses on providing fast, efficient, and affordable air service between underserved city pairs, has continued to expand its footprint across the U.S. using mid-sized aircraft, such as the A220-300. The airline doesn’t charge change or cancellation fees up to 15 minutes prior to departure and offers other benefits such as free family seating and a la carte pricing and upgrades including premium seating.

About Rhode Island T.F. Green International Airport

A convenient and low-cost gateway to New England, Rhode Island T. F. Green International Airport (PVD) has a large catchment area with 7.5 million residents within 90 minutes of the airport. It attracts passengers from nearby Massachusetts and eastern Connecticut. PVD is located just outside of Providence, Rhode Island. Well known for ease of traveler access, affordable parking, and faster security lines, Rhode Island T. F. Green International Airport was named as one of USA Today’s Readers’ Choice Best Small Airports” for 2021, “Top Three” in Travel + Leisure’s “World’s Best 2021” Awards and was most recently named 5th “Best Airport” in the U.S. in the Condé Nast Traveler Readers’ Choice Awards. With three Top 5 rankings in 2021, Rhode Island T. F. Green International Airport has now earned the distinction of being the only airport in the Northeast to receive honors from all three major travel publications.



ATP Flight School and Wheels Up Announce Hiring Partnership and Accelerated Pathway for Graduates

ATP Flight School has formed a hiring partnership with Wheels Up Experience Inc. (NYSE:UP), the leading provider of on-demand private aviation in the United States, offering ATP graduates with a streamlined pathway to First Officer positions and long-term careers in aviation. Amid the growing demand for commercial pilots, the partnership allows Wheels Up to recruit from ATP's student and instructor group of 2,400 pilots while providing ATP graduates with expanded opportunities for professional development and progression.

Under the partnership, eligible ATP flight instructors can interview with Wheels Up at 1,000 hours total time. Successful applicants receive a conditional job offer while continuing to build flight experience. Upon reaching 1,200 hours of flight time, instructors transition from ATP to Wheels Up as King Air 350, Citation CJ3, or Beechjet 400 First Officers.

“With demand for professional pilots at peak levels, ATP is committed and excited to work with our airline and corporate aviation partners to develop scalable pilot hiring solutions,” said Michael Arnold, Director of Marketing, ATP Flight School. ***“We’re proud to partner with Wheels Up and bring this opportunity to our graduates, providing them with yet another accelerated pathway to quickly establish their career at a leading carrier.”***

“ATP is a fantastic flight school with world-class instructors and a fast-paced program that allowed me to seamlessly transition to flying for one of the largest private aviation companies in the world,” said Gui Canto, Captain, Wheels Up. ***“At Wheels Up, I’ve been able to gain significant experience beyond the flight deck – and most importantly – continue to develop my skills and further my career at a great company.”***

Students in ATP’s Airline Career Pilot Program receive the certification and resources they need to become a professional pilot at a fixed cost and on an accelerated timeline. As the nation’s largest provider of commercial pilot training, ATP has placed over 1,250 pilots with airlines and corporate operators in the last 12 months.

About ATP Flight School

ATP is the nation’s largest flight school, providing students with the most efficient path to a successful airline pilot career. For over 35 years, ATP has been the leader in professional flight training and supplying pilots to airlines. ATPFlightSchool.com

About Wheels Up

Wheels Up is the leading provider of on-demand private aviation in the U.S. and one of the largest private aviation companies in the world. Wheels Up offers a complete global aviation solution with a large, modern and diverse fleet, backed by an uncompromising commitment to safety and service. Customers can access membership programs, charter and aircraft management services—as well as unique commercial travel benefits through a strategic partnership with Delta Air Lines. The Wheels Up Services brands also offer freight,

safety & security solutions and managed services to individuals, industry, government and civil organizations.

Wheels Up is guided by the mission to connect flyers to private aircraft—and one another—and deliver exceptional, personalized experiences. Powered by a global private aviation marketplace connecting its growing base of 12,000+ members and customers to a network of more than 1,500 safety-vetted and verified private aircraft, Wheels Up is widening the aperture of private travel for millions of consumers globally. With the Wheels Up mobile app, members and customers have the digital convenience to search, book and fly. Wheels Up is committed to aligning with philanthropic organizations that matter most to our company, members, customers, families and friends. Through the Wheels Up Cares program, a Wheels Up Beechcraft King Air 350i aircraft is custom-designed to represent the established cause and is a flying symbol of each charity’s mission. Headquartered in New York City, Wheels Up has office locations in 25 cities and towns across three continents and a workforce of nearly 2,700 employees.



BAGGAGE



What is Coping?

Dealing with problems and finding your coping style

WRITTEN BY: REINI THIJSSSEN

Everyone around has their automatic responses to problems. Everyone handles stressful situations, such as work pressures, physical discomforts, relationships, or financial concerns differently. In psychology, these are called coping styles. However, some coping styles work better in some situations than others. This article explains how coping works and gives examples to help you discover your coping style.

What Is Coping?

Coping is how you deal with complex, stressful situations, both emotionally and behaviorally. It differs from person to person how they react, and everyone has their own coping strategies. The way of responding can change over time, but it can also depend on specific circumstances.

For example, years ago you experienced a challenging situation. You reacted in a certain manner and noticed that it worked. In a similar situation, the odds are that you will use this way of responding again (coping). Consciously or subconsciously, it was registered that the response method was successful for you under these circumstances. This makes you reapply the strategy, whether it proves effective or not.

In psychology, a distinction is generally made between problem-focused and emotion-focused coping and between active and passive coping.

- Problem-focused coping: Trying to solve the problem
- Emotion-focused coping: Trying to change the feelings caused by the problem
- Active coping: Trying to deal with the situation
- Passive coping: Feeling hesitant and letting the situation get to you.

It is helpful to become aware of your common coping strategies. Try a different approach if a particular pattern occurs or you cannot move forward with something. It may be interesting to see how this affects you and your surroundings. Changing your behavioral patterns is generally not easy but becoming more aware of your coping mechanisms is an essential first step.

Coping Mechanisms

Each strategy involves different coping mechanisms, from emotional expression to seeking social support. However, not every coping mechanism is effective in every situation. Reading about them might help you recognize patterns.

1. Expressing Your Emotions

With this coping mechanism, you let loose all your emotions in a difficult situation; anger, sadness, tension, and frustration. This coping method often feels like a relief to yourself, but not always to those around you. You can startle them with your anger, frustration, or fear. However, expressing your emotions is a more effective coping than suppressing them.

2. Numbing Yourself

When something challenging occurs, you are looking for something to numb you. Think of smoking, food, sex, drugs, alcohol, or losing yourself in your work. You flee the difficult

situation and seek something that numbs you to forget the problem. This can be a dangerous coping strategy because it can be addictive. It can be crucial to face your problems instead of numbing them.

3. Avoidance / Distraction

To avoid worrying about what is going on, you avoid the situation. You do not want to talk about it or you act as if nothing is wrong and focus on something else. This can be through online shopping, excessive social media use, playing games, or anything that allows you to avoid the situation. Also, with this coping strategy, it is crucial to be aware that you deal with difficult situations in this way. Even though it can be nice to flee from what is happening, this does not solve the problem. This can be effective if, for example, something overwhelming happens and there is nothing you can do about it at the time. However, it is usually not the most effective coping mechanism in the long term and can also have addictive aspects.

4. Social Support

When under stress or in a difficult situation, you seek understanding, support, or comfort from others or ask for help to solve the problem together. It is often a relief when you can tell your story to your friends, partner, or relatives. For example, you call a friend; maybe she also has good ideas about how you can best respond. This form of coping

generally works well to help process or alleviate the situation.

5. Worrying

You keep thinking about what happened. You come up with all kinds of scenarios that could solve the problem. While worrying every now and then is okay, thinking about what is going on and spiraling throughout the day (or night) is ineffective. Sometimes you will also have to take action, while internalizing and worrying without taking action can make the situation worse.

7. Blaming Yourself or Others

If blaming others is your coping mechanism, you will likely take it out on others, claiming it is someone else's fault, without taking any responsibility. Instead, try challenging yourself at these times: Why and what am I blaming someone for exactly? Is it really their fault? What was your role in the situation?

Instead of blaming others, you may be blaming yourself. You put yourself at the center of the problem; you are to blame. "I should have done it differently. I alone am responsible for this mistake." This way, you make yourself unconsciously important while simultaneously taking on the victim role. Try to put the situation into perspective; is it your fault? And if so, what can you do to fix it?

8. Actively Problem Solve

You analyze the problem, examine the options for solving it, and choose from those options. This is often an effective coping mechanism when dealing with complex issues. However, emotion-focused coping is more effective when it comes to a problem that cannot be solved, such as the death of a loved one.

Finding the “Best” Coping Style

Most of us use these coping styles interchangeably, although everyone has a favorite style that suits their character. For example, one is more passive, the other very active. One reacts emotionally, the other rationally.

Active coping often leads to a quick solution, but not all psychological problems are solvable through action. Sometimes letting go is better. When grieving, for example, you benefit more from expressing emotions, social support, and distraction.

On the other hand, passive coping styles seem ineffective and can even increase the risk of depression or other stress-related mental health concerns. On the other hand, it might be healthy to acknowledge the powerlessness – recognizing what cannot be changed and can help process this loss.

In other words, no particular coping style is always effective – it depends on the situation and the problem you are dealing with.

Final Thoughts

There are many coping methods; one person seeks support from someone close, while the other loses themselves in online shopping or worrying. Being aware of your coping style allows you to pay attention to how you react consciously, and you can change it if necessary. However, it might be challenging to change them.

Do you notice an unhelpful coping style, and would you like to do something about it? It might be helpful to seek support from a mental health professional. A burnout coach or therapist can teach you how to deal with stress and difficult situations. During this process, your response to stressful situations will be explored and can help you adopt more effective coping strategies.

Emerald Mental Health helps aviation professionals deal with burnout. Contact Emerald Mental Health for a free consultation via www.emeraldmentalhealth.com.



About the Author



Reini Thijssen is a Mental Health Counselor and avid traveler. She moved to the United States from the Netherlands in 2019 to pursue a career in counseling. She is a writer for Aero Crew News and specializes in helping aerospace professionals. [Read More...](#)



MONEY



Seven Overlooked Tax Breaks in Retirement

WRITTEN BY GARY KRASNOV, AIF®, CLTC®, VICE PRESIDENT, RAA

You may have heard the phrase, “Money not going out is the same as money coming in.”

Every dime you save means more cash in your pocket. But of all the frustrating ways to waste money (parking tickets aside), not taking advantage of every single tax break that’s available to you should rank right near the top.

Here are some all-too-often overlooked tax breaks every eligible retiree should capitalize on to save money in 2022 and beyond.

1. Medicare Deductions

A lot of retirees become self-employed. They start small businesses, consult, or even invent new widgets. If you're self-employed, you can deduct your Medicare Part B and D, as well as your costs for Medigap (or Medicare Advantage) plans.

This deduction has nothing to do with the standard deduction and is available whether you itemize or not. An exception to the above would occur when your health insurance is covered by a retiree medical plan hosted by a former employer, or by your spouse's employer's medical plan.

2. Contributions to an IRA Via Your Spouse

You typically must be earning income to add to an IRA. But if you're retired and married to a working spouse, they can contribute \$7,000 to your IRA.

This of course lowers your taxable income and saves you money while ideally enabling your IRA to accrue even more interest from your investments.

3. Letting the Money in Your Traditional IRA Grow Until December

One money strategy that could benefit some people (who don't need the RMD to live on) would be to wait until the very end of the year (December) to take it, and then request that your sponsor withhold a large part of it to pay all your income tax for the year.

Unlike estimated payments, traditional IRA distributions can be taken whenever you decide, just so long as you take it during the calendar year. In this situation, you can let the money in your IRA continue to grow for an additional 12 months.

4. Gifting Money to Your Heirs

Individuals who pass away can leave \$12.06 million to their heirs in 2022 without triggering the estate tax (it's double that for married couples).

If, however, you've accumulated enough wealth that the estate tax will apply when you become deceased, make sure you "gift" each of your family member-heirs \$16,000 every year. If you're married, you and your spouse can both gift each family member \$16,000, for a total of \$32,000. Family members include children, grandchildren and even their spouses.

5. Charitable Donations

You don't have to itemize to get some of the tax benefits of giving to charity. If you are required to take an RMD, a Qualified Charitable Distribution allows you to donate up to \$100,000 each year from your IRA (\$200,000 for married couples) to a qualified charity. And the best part is that this transfer is both excluded from being taxed and counts toward your RMD.

This sweet deal also means that, if you itemize, you can claim the tax-free transfer as a deduction.

When it comes to charitable giving, the above is not the only tax break. For the 2022 tax year, you can utilize a \$300 above-the-line deduction to a nonprofit of your choosing.

6. The Saver's Credit

While a tax deduction reduces your taxable income, a tax credit is a one-for-one reduction of your tax obligation. In that sense, it's better than a deduction.

Because something called a "saver's credit" can be used by people who have yet to retire, it's too often forgotten about by retirees. But it applies to some people who are still saving money in a retirement account (and this includes retirees who meet other eligibility requirements).

Basically, if your taxable income is below a certain level in a particular year, if you qualify and are still saving in a retirement account, you could get a tax credit equal to \$1,000 for individuals, and \$2,000 for couples.

7. Your Standard Deduction Increases When You Turn 65

What a difference a day makes — 24 little hours. . .

Let's say you're a 64-year-old single. For 2022, the standard deduction for single people 64 or younger is \$12,950.

But a single 65-year-old can claim a standard deduction of \$14,700 for 2022.

Obviously, if you're 65 or over you're a whole lot more likely to take the deduction than to itemize. And this of course applies to couples,

as well. The standard deduction for 2022 for couples who are both over 65 is \$27,300.

Ready for the Next Step?

While the above are some often overlooked tax breaks that can benefit retirees, I can't tally all the times I've explained to clients that a well-conceived, forward-thinking tax strategy could actually save you as much money that you'll make even from a great investment strategy.

Remember, money not going out is the same as money coming in.

I've advised people who've saved tens of thousands of dollars by working closely with their advisor and accountant to map out a personal tax strategy that looks years ahead into the future. Request a complimentary call with one of our airline-specialized advisors at RAA to get started today. Visit raa.com/consultation to schedule a time that works best for you.



About the Author

Gary Krasnov serves as the vice president of Airline Strategy and Compliance for RAA. Gary joined RAA in 2016 as part of the Advisor Financial Services merger where he was a partner and CCO. [Read More..](#)



A Widow's Grief and Health Impact

Research shows widower's grief can damage their health

WRITTEN BY: JAMES KNAPP

Have you personally known or heard stories of the romanticized couple who have been married for more than 40 or even 50 years? Then one day, you hear the unfortunate news that one spouse passed away and shortly thereafter – sometimes within hours, days or weeks – you hear that the other spouse has died.

A few famous examples of this phenomenon are:

- Musician Johnny Cash died four months after his wife, June, died in 2003.
- President George H.W. Bush became seriously ill after his wife, Barbara, died.
- Kate Spade's father died a day before his daughter's funeral.

- Quarterback Doug Flutie’s mother, Joan Flutie, died of a heart attack one hour after her husband, Dick, died of a heart attack.
- Harold and Ruth Knapke died 11 hours apart.
- Jeannette and Alexander Toczko each died within 24 hours.

Studies have shown a strong link between grief and the impact on the immune system. The phenomenon, known as the “Widowhood Effect” was examined in a study in 1995. A 2014 study published in the Journal of Public Health found that people whose spouses had just died had an increased chance of dying within three months following their spouse’s death.

There is no denying that death and the grieving process are extremely difficult. These times are full of complexities. Widowed spouses, who can be dealing with their own health issues, may lose the will to live without their partner.

It is important to help the widowed take steps that encourage healing. Here are a few ideas:

1. Provide space to express their grief. Feeling this loss is normal. Embrace their emotions, tears, cherished memories, and stories, etc.
2. Grief has no timetable. Go at your own pace. Everyone copes differently. Don’t pressure yourself to “move on.”
3. Find a support group or counselor. This can help process grief in a healthy manner.
4. Gift a book about grief. It can provide insight on what they are experiencing and what to expect.
5. Encourage healthy habits. Eating

healthy meals, drinking plenty of water and getting enough sleep are imperative. Staying in contact with their doctors is also a good idea.

6. Remind them of what they have to live for. Living one’s life to the fullest is a great way to honor their spouse through family, friends, charity, legacy aspirations, and favorite activities.

There is no magic wand that ensures a widow’s happiness or health, though the support of others is vital in the times ahead.

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Knapp Family Wealth partners with families beyond their evolving financial needs.

If you have any questions, schedule a “Ask Me Anything” 30 Min Call.

**James C. Knapp, AIF®, BFA™, CPFA®**

Securities and advisory services offered through LPL Financial, a Registered Investment Advisor, Member FINRA/SIPC

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## About the Author

**James C. Knapp** founded Knapp Advisory Group to help professionals and retirees make informed decisions with their financial affairs. [Read More...](#)



# Aircraft Oxygen Delivery Systems

WRITTEN BY: SERGIO SOVERO

Various types of aircraft oxygen delivery systems and oxygen mask products have been developed over the years. It is imperative to have a comprehensive understanding of oxygen equipment, whether for commercial or general aviation. This equipment may be the first line of defense in the event of decompression, a smoke event or carbon monoxide poisoning.

Aircraft owners and operators need to understand that oxygen equipment must be kept clean in accordance with manufacturer guidelines. Dirt particles can contaminate containers, regulators, masks, and valves impeding function. Likewise, compliance with mandated inspections is critical, as it ensures the equipment is properly operational. Understanding that turbulence may cause equipment may become loose during flight, places additional emphasis on verifying its security prior to departure.

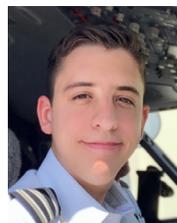
The most common types of oxygen delivery systems are continuous flow, diluter demand and pressure demand. Continuous flow systems are considered wasteful, as the flow of oxygen is constant whether the individual is inhaling, exhaling, or pausing between breaths. On the other hand, diluter demand systems are viewed as more efficient because they are designed to provide oxygen only during inhalation therefore conserving oxygen. Pressure demand systems provide oxygen to the lungs under positive pressure allowing flight at altitudes greater than 40,000 feet, when mere breathing of oxygen is not sufficient.

Modern transport category and turbine-powered aircraft incorporate quick-don masks for their oxygen delivery systems. Regulatory guidance requires these masks to be donned with one hand within five seconds while accommodating eyewear. These masks are typically rated up to 40,000 feet and are located with unrestricted access for the flight crew. Their usage is commonly directed by a memory-action item. Pilots are required to test the operation of the masks prior to flight,

in addition to certifying the available oxygen in the system.

Explosive decompressions are typically violent events, in which visibility within the flight deck is severely restricted. Smoke events pose a similar challenge. The priority must always be to immediately don oxygen, followed by establishing crew communications. The primary concern is preventing the loss of useful consciousness. It is imperative to continue the use of oxygen until a safe altitude is reached, while coordinating, with all available resources, the most appropriate course of action. Prior to the descent, consider terrain in the vicinity, including MEA, MSA, OROCA, and grid MORA for your specific location. As part of an effective risk-management approach, brief passengers of the location of oxygen systems and their proper use prior to flight. Doing so will allow the crew to focus on flying and regaining control rather than being distracted by those particular duties.

From a flight safety standpoint, it is incumbent that operators have detailed knowledge of the equipment on board the aircraft, when to use it, as well as its limitations. Preparation during the preflight planning phase, accomplished through briefings and equipment familiarization, allows pilots to anticipate and manage the relevant threats.



## About the Author



**Sergio Sovero** is a First Officer for a US major airline, Gold Seal CFI, AGI, IGI and currently pursuing his MBA in Aviation.

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## **PSA Airlines Offers the Absolute Best Place for Pilots with Industry-Leading Pay, Unparalleled Career Trajectory, and Quality-of-Life Investments**

**P**ilots looking for the absolute best place for an airline career should look no further than PSA Airlines. As a wholly owned subsidiary of American Airlines Group, PSA offers industry-leading regional pay with a guaranteed career path to the world's largest airline.

### **Industry Transforming Pay and Quality of Life**

PSA recently announced a transformative approach to pilot compensation that provides Pilots with the highest pay in the regional industry and adds incomparable value to the Pilots' standard of living and career progression. This agreement transforms the compensation landscape for the regional industry, putting multiple, groundbreaking enhancements in place to build a strong pipeline of pilots and strengthen American's network.



The pay at PSA now outpaces its peers at all regional, LCC, and ULCC carriers. First-year First Officer pay will increase to \$90 per hour and range up to \$108 per hour with additional experience. First-year Captain pay, awarded at 70 qualifying hours, will increase to \$146 per hour, with the opportunity to earn up to \$210 per hour with additional years of service.

In addition, pilots can earn up to \$187,500 in bonuses including: \$7,500 CRJ-type rating bonus (paid in your first year), \$15,000 sign-on bonus, up to 15,000 experience bonus (paid in your first year), and \$150,000 in Pilot Retention Bonus paid through a Pilot's time at PSA. In addition, PSA offers 121 Longevity Match that rewards Pilots for their experience. Pilots with previous 121 experience can count their years of service towards pay, vacation, and retirement benefits at PSA.

There is more to choosing an airline than just pay. It's also about a stable and predictable career path that doesn't require compromise or complication. The career trajectory for pilots at PSA is now unparalleled, with a commitment to flow to American within five years or receive top-of-scale pay. PSA also offers generous commuter benefits and commuter-friendly crew bases in CLT, DAY, DCA, and PHL. Pilots also receive quality of life enhancements such as enhanced long call reserve and premium holiday pay for critical operational days.

## Strengthening PSA's Position in the Regional Industry

The aviation industry is experiencing a rapid rebound in demand for air travel, and American and its wholly owned subsidiaries are committed to being at the forefront of meeting that demand. Growing the pilot workforce at PSA is critical to industry recovery. PSA is committed to doing everything they can to provide the best environment for passionate individuals to start and progress their commercial aviation career, especially for pilots who will one day fly aircraft around the globe for the American.

PSA is an integral piece of American's global network, providing reliable and convenient service from smaller and medium-sized communities into their hubs, especially CLT and DCA. They operate the largest schedule of any carrier out of DCA, with more than 100 daily departures, and American depends on their safe and reliable service for the critical slots granted to operate to and from Reagan National. PSA is also the leading regional operator in Charlotte, American's second largest hub, and one that plays a critical role in connecting traffic throughout their global network.



# PSA Airlines, Inc.



Headquarters  
**Dayton, OH**

Number of Passengers (yearly)  
**14m**

Number of employees  
**4,600+**

Number of Cities served  
**100**

Number of Aircraft  
**134**

Number of Bases  
**four crew bases**

Number of Pilots  
**1,800+**

DANGER  
HOT  
EXHAUST

DANGER: NO  
DE-ICING FLUID  
IN THIS AREA

DANGER: NO  
DE-ICING FLUID  
IN THIS AREA

## Key Benefits:

- Transformative industry pay
- Unrivaled career trajectory with the world's largest airline
- Multiple quality of life enhancements

## Bases

Dayton, Ohio

Charlotte, North  
Carolina

Philadelphia,  
Pennsylvania

Washington, D.C.

Website: <https://psairlines.com/>

Phone: 937-476-1418

Social Media Links:

- Twitter: <https://www.facebook.com/PSAAirlines/>
- Facebook: <https://www.facebook.com/PSAAirlines/>
- LinkedIn: <https://www.linkedin.com/company/psa-airlines-inc/>
- Instagram: <http://www.instagram.com/psairlines>
- YouTube: <https://www.youtube.com/channel/UCIZQPCvjaK0AdLcgKXRqCQg?app=desktop>
- Glassdoor: [https://www.glassdoor.com/Overview/Working-at-PSA-Airlines-EI\\_IE13689.11,23.htm](https://www.glassdoor.com/Overview/Working-at-PSA-Airlines-EI_IE13689.11,23.htm)



For these reasons, American continues to invest in the future of PSA. Just recently, American purchased four additional CRJ 900 aircraft and placed them on the PSA certificate for entry into service early next year. These NEXT GEN aircraft are purpose-built for PSA's network and the needs of their customers, with domestic First Class, a premium economy cabin, and an array of products that offer a seamless transition between the regional and mainline, including wi-fi and in-seat power throughout the entire aircraft.

## **Pilot Paths at PSA**

Pilots can join PSA as a First Officer, High-Experience First Officer (600 FAR 121 hours), and a Direct Entry Captain (1,000 FAR 121 hours), but the paths offered extend beyond flying the line as a Pilot.

PSA is the absolute best place to start and grow the most stable and rewarding career in the business. Beginning with the Cadet Program, which is open to all colleges, universities, and flight schools, participating pilots have an opportunity to receive mentoring from airline industry experts and earn up to \$30,000 in training and tuition assistance. When a pilot starts as a Cadet, they have a guaranteed path to American from the day they sign.

PSA is also committed to developing the next generation of Pilots by prioritizing training with a compensation structure that richly rewards a career in pilot instruction. Line Check Airmen will receive a 200% pay credit, and full-time Simulator Instructors, Proficiency Check Airmen, and Aircrew Program Designees will also see a significantly increased pay credit.

There's a commitment to a robust training program throughout the company, and it has been rewarded by industry leaders. PSA has twice been named to Training Magazine's list of Top 125 Training companies. That honor recognizes the hard work and top-notch training initiatives they continue to deliver.

## PSA Airlines History

Headquartered in Dayton, Ohio, PSA has a robust workforce spread across a network of crew bases and maintenance facilities, mostly along the east coast. PSA has a history of growth and focus the future that goes back to 1995, when they changed their name from Jetstream Airlines International to PSA Airlines, Inc. At the time, they were a

US Airways Express carrier, and the fleet was changing from Jetstream 31s and Braslias to an all-Dornier operation.

In 2003, the airline started a new era with the transition to an all-jet fleet, starting with Bombardier CRJ-200. Soon after the delivery of the first CRJ-200, they began adding CRJ-700s. The first CRJ 900 to join the fleet was delivered in 2014.

In 2015, PSA began operating as an American Eagle carrier following the merger of American Airlines and US Airways. Led by President and CEO Dion Flannery, PSA more than doubled in size from 2014. To support their growing fleet of CRJ 700s and CRJ 900s, PSA increased its workforce to more than 5,000 team members, including nearly 2,000 Pilots.



PSA Interview Gouge with Christian Roper, Assistant Director, Pilot Recruiting.

## Pre-Interview

### **What can an applicant do to increase their chances of being called for an interview?**

*A: It is imperative that an applicant completes their application thoroughly and provides us with everything that is asked. Applications should be thorough, neat, and show a clear history of employers and flight training.*

### **What is the best way to prepare for an interview with your company?**

*A: We want to see everyone succeed in our interview process. Prior to an interview, every candidate will receive a detailed study guide that provides an outline and examples of the types of behavioral and technical questions that may be asked. Taking the time to utilize the study guide helps candidates prepare for our interview.*

## Interview

### **Can you walk me through a typical day of interviews?**

*A: We aim to be flexible and accommodating for all pilots interested in PSA, so we offer both virtual and in-person interviews.*

Whether a candidate participates in a virtual or in-person interview, they will have the option to participate in a virtual presentation to hear from a Talent Acquisition representative and current PSA pilots regarding offerings and life at PSA. Candidates participating in a virtual interview will have a scheduled interview time following this presentation to meet with our team members. Candidates joining us in person will have the opportunity to visit the American Airlines Training Center in Charlotte, NC. Activities in Charlotte will consist of a logbook review, interview, short tour of the facility, and breakfast/lunch. If it is determined by the candidate and PSA that we are a good fit, pre-employment activities will also begin during this time.

### **What kind of questions can an applicant expect to be asked?**

*A: Candidates will be asked various behavioral and technical questions.*

### **What are some of the biggest mistakes that applicants make during the interview process?**

*A: Our interview process is straightforward and not intended to mislead any prospective candidates. Being prepared for the interview will ensure success throughout our process.*

Common mistakes that candidates make include not utilizing our study material and failing to follow directions leading up to the interview. This can lead them to be unprepared.

## Post Interview

### **Do you tell applicants they are hired in person that day?**

*A: Yes, applicants are informed at the completion of their interview whether they are selected to move forward. If any further action is needed from the candidate or PSA, we will provide information related to this action. Most circumstances are resolved within 24-48 hours of the completed interview.*

### **How soon can an applicant expect a class date after being hired?**

*A: An applicant can expect a class date as early as two weeks after their completed interview.*

## General

### **Can you explain the ATP-CQP class that your company offers?**

*A: PSA partners with ATP in Dallas, Texas for our ATP/CTP. This is a company-sponsored course that takes place a week and a half prior to a pilot's new-hire start date in Dayton, OH. All travel logistics and hotel accommodations are provided by PSA.*

### **Do you have a hiring bonus? Is there any specific criterion to qualify for the bonus?**

*A: Yes. Through our Pilot Retention Bonus, pilots can receive up to \$150,000 in bonuses paid through their time at PSA. First-year bonuses include the following:*

- \$7,500 CRJ-type rating bonus (Must obtain CL-65 type rating)*
- \$15,000 sign-on bonus (Must be a qualified new hire)*
- Up to \$15,000 experience bonus (At least 600 qualified 121 hours for \$10,000 experience bonus or 1,000+ qualified 121 hours for \$15,000)*

### **Does PSA have a pilot referral program?**

*A: Yes. Eligible active PSA team members can refer any external Direct Entry Captain, High Experience First Officer with at least 600 qualifying FAR 121 hours, or Line Check Airman. This does not include early pilot talent pathway programs or American Airlines Cadet Programs, SIM instructors, or former PSA team members.*

#### **Program details:**

- \$5,000 for each successful referral submitted under this program*
- There is no limit to the number of referrals team members can submit*

### **Can you describe the career path program that PSA has with American Airlines?**

*A: PSA and American Airlines are committed to a guaranteed flow of five years from the date of hire at PSA.*



## Company Culture: The PSA Way

PSA is focused on building and fostering an environment that supports their team and customers. The PSA Way is their foundation for operation and fosters stability, growth, and a focus on the future. PSA team members are driven in their goals and achievements, eager to be better. They are reliable to one another and accountable for their actions. They are caring in their daily interactions, with teammates, colleagues, and customers. Above all, they put safety first and stay united by their responsibility to each other, their customers, and the company. The PSA Way is the foundation for the types of individuals who thrive at PSA.

The aviation industry focuses on connecting people with unique backgrounds, stories, and experiences. Coinciding with that is PSA's purpose is to make a positive difference in the lives of each person they interact with every single day. They are dedicated to creating a strong team of a diverse people who share different strengths. They have five areas of focus around diversity, equity, and inclusion:

- **Recruitment and Talent Management**
- **Learning, Education, and Employee Engagement**
- **Policy Enhancements**
- **Community Advocacy and Impact**
- **Expanded Partnership and Impact of their Inclusion Council**

PSA is proud to support organizations that advocate to attract and retain the best and brightest in the industry, including the National Gay Pilot Association, Naval Helicopter Association, Ohio Diversity Council, Organization of Black Aerospace Professionals, Professional Asian Pilots Association (PAPA), Women in Aviation International, and Regional Airline Association.

As a Driven, Reliable, and Caring organization, PSA proudly supports programs that help those in need, such as the American Cancer Association, Toys for Tots, the USO, Honor Flight, Gary Sinise Foundation Snowball Express, It's Cool to Fly American, and 4PAWS for Ability.

PSA has been recognized for their commitment to excellence. They have received honors from Better Business Bureau and Best Workplaces in Ohio. They were also honored with the prestigious Eclipse Integrity Award from the BBB, a recognition given to organizations that demonstrate the highest standards of ethics, honesty, integrity, and community service.

PSA shows its support of military veterans through programs offered and distinctions such as being named a Military Friendly Employer by Viqtory Inc., an organization that helps transitioning military members find civilian careers. It is the third straight year PSA has received the distinction. They offer a military transition program for maintenance technicians and other military-related programs, including partnerships with organizations such as Rotary

to Airline Group and Hire our Heroes. They also host recruiting events at military installations across the country.

## **Apply Now and Take to the Skies with PSA**

There's never been a better time to fly for PSA. They are making the investments to ensure their Pilots have long and successful careers. Join their team and take the first step to commanding the cockpit at the largest airline in the world. Interested candidates can visit [www.psaairlines.com](http://www.psaairlines.com) for more information and to apply.



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### **Career Services**

Application Review

Career Consulting

Résumé Critique

Interview Prep